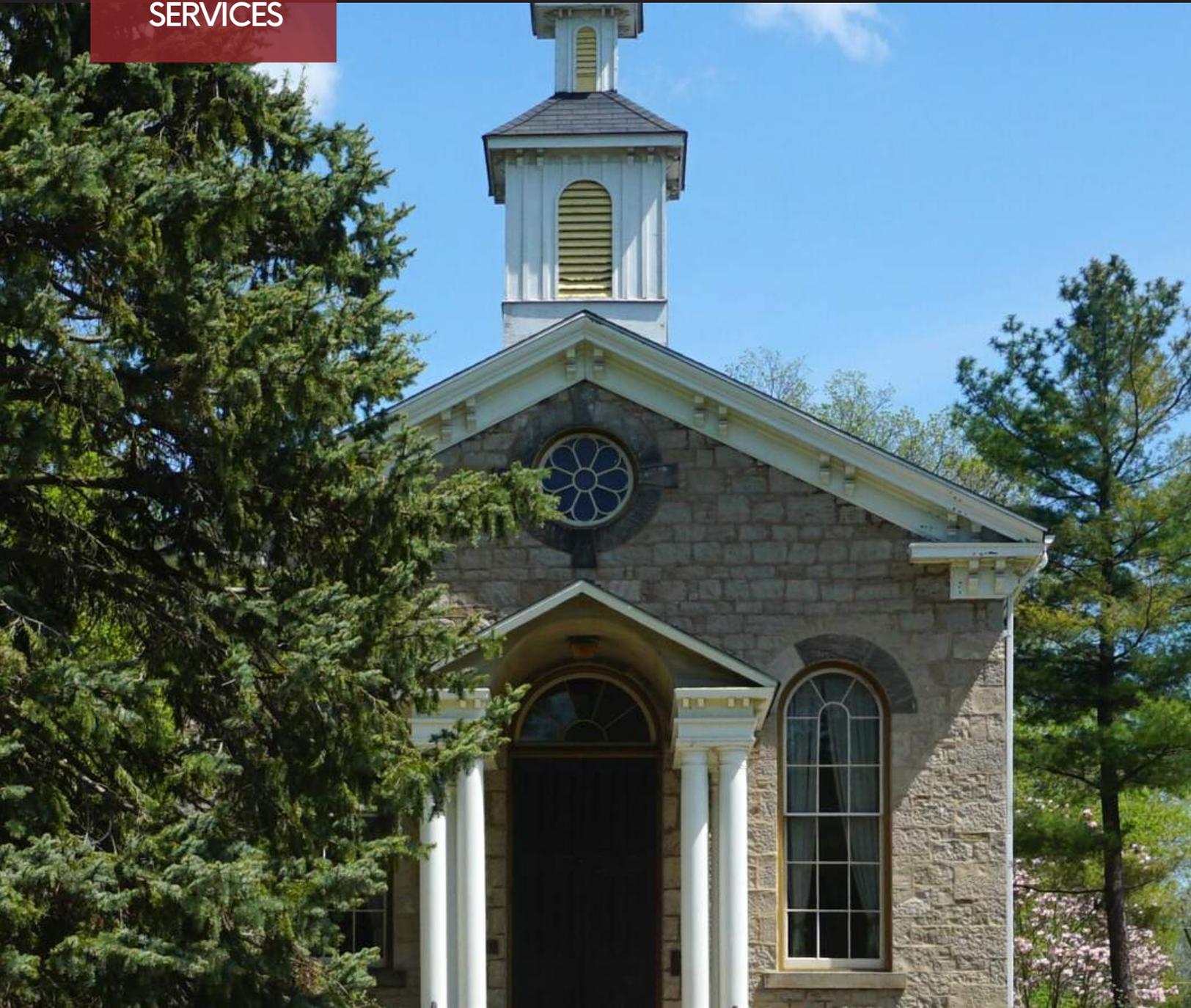


ANNUAL REPORT

2021-2022



ANCASTER
COMMUNITY
SERVICES



(905) 648-6675
ancastercommunityservices@gmail.com

ancastercommunityservices.ca

BOARD CHAIR STATEMENT



The board of directors of an incorporated, non-profit organization is legally responsible for the governance of the organization. Within that mandate is the expectation that the board will develop, implement and monitor policies that will allow the organization to carry out its work. A board is elected by, and accountable to, its membership. While a board may appoint staff and/or committees to carry out specific work related to its policies, programs and services, the board is ultimately responsible for meeting organizational outcomes.

At Ancaster Community Services, the board of directors is comprised of experienced business and community leaders who are dedicated to providing financial, agency and community oversight and support to ensure that ACS fulfills its commitment to the community and its residents.

ACS serves the diverse community of Ancaster by providing programs, volunteer opportunities, information and resources which enhance the quality of life for all. Despite the challenges presented by the evolving COVID-19 pandemic in the past year, ACS successfully fulfilled its mission in accordance with its values of providing accessible, dependable quality services powered by volunteers who treat clients with dignity and respect.

ACS brings the community together in many ways – directly through its programs for food security, seniors and youth, and also through fundraising events and volunteer connections. There were many highlights and milestones in the past year, including:

- Enhancing food security and nutrition through Meals on Wheels, Frozen Meals, and the Food Bank. Meals on Wheels and Frozen Meals are of particular assistance for providing nutrition to seniors as well as social interaction. The ACS Food Bank also continued to be relied upon by families and individuals in need.
- Safely providing assistance to 321 individuals through the Christmas/Holiday Assistance Program, including 105 hampers to families. This was a collaborative team effort supported by additional volunteers as well as support from the City of Hamilton, the Hamilton Public Library (Ancaster Branch), and the Rotary Club of Ancaster.
- Providing continued support and social contact to vulnerable and isolated individuals through the Friendly Calling Program, with over 300 calls.
- Connecting with youth through The Net. Highlights of The Net's successful program including Santa to a Senior Program, Financial Literacy programming in partnership with the Canada Revenue Agency and RBS, March Reading Madness Program, At Home Virtual Engagement Challenges, and Virtual Bi-Monthly coffee house.

This is just a few of the ways that ACS supported the community in the past year, all while keeping staff, volunteers, and community members safe in accordance with public health guidelines.

Members of the Ancaster community have continued to be very generous in their support of ACS, both financially and with volunteering of their time and talents. ACS also promotes collaboration with community partners such as the Ancaster Community Food Drive, the Rotary Club of Ancaster, and religious groups and organizations.

In all of its efforts, the board of directors has worked closely with Executive Director, Lynne Morris. To further support and enhance the governance framework, the board of directors has worked with Lynne to advance an application for accreditation through Imagine Canada. Significant progress was made by filing a preliminary package of documentation to Imagine Canada, which included policies in the areas of finance, governance, fundraising, risk management, and volunteers. The board also updated and modernized its by-laws in the past year.

In addition, the board of directors has worked with Lynne and legal counsel to ensure that the agency achieves compliance with new legislation, the *Ontario Not for Profit Corporations Act, 2010*, which came into force on October 19, 2021. Existing not-for-profit corporations, such as ACS, have three years to bring their governing documents into compliance with the new law, and that process has been started at ACS.

Lynne took on the role of ED on an interim basis. The board of directors wishes to thank Lynne Morris for her exceptional leadership of ACS during this interim period.

The board of directors undertook a recruitment process for a permanent Executive Director and we are delighted to announce that the successful candidate for Executive Director is **Kaylee Norwood**. Kaylee is a recognized community leader in the non-profit sector, has served with ACS as the Manager, Volunteer and Social Services since November 2019 and also as the President of the Hamilton Administrators of Volunteers.

The board of directors looks forward to working with Kaylee in her new role as Executive Director, beginning August 2, 2022. The work of the board of directors in the coming term will include undertaking a survey of the community to inform the strategic planning process.

On behalf of the board of directors, I wish to thank Lynne Morris, ACS staff, and ACS volunteers for their incredible accomplishments in the midst of the challenges of the ongoing pandemic. We look forward to continuing to support their work in the community. The Board of Directors also acknowledges the support for ACS at all levels of government.

ROSEMARIE MCCUTCHEON
BOARD CHAIR

WORDS FROM THE EXECUTIVE DIRECTOR

As our community experienced another year of changing public health restrictions with the ensuing later pandemic phases, I am very proud of how Ancaster Community Services (ACS) continued to serve the community of Ancaster. ACS supported the community through the various phases of the public health restrictions by adapting quickly with flexible programming which ensured our essential services continued to be delivered to our community. In every operational decision we made to continue our vital service delivery we prioritized the well-being of our clients, volunteers, staff and community.

Our Frozen Meals and Meals on Wheels programs saw combined growth and provided our clients with flexibility for delivery as well as a variety of food choices. The Assisted Volunteer Driving Program remained a flexible program aligning to the ongoing public health restrictions, ramping up and ramping down as the emergency measures dictated. Our Shopping 4 Seniors program, launched at the onset of the pandemic, continued to grow as a critical service to our seniors who were most at-risk.

Depending on the municipal and provincial restrictions in place, our Youth Program led by the Youth Advisory Team, The Net, launched both in-person and virtual events to ensure the continuation of our youth engagement programming. Activities that ranged from wellness and mental health events, leadership forums, job readiness programs, mentorship opportunities, as well as group activities that included online games, trivia and creative projects. During an extremely difficult time with an inability to socialize in-person or learn in classrooms, the Youth Program created an inclusive and welcoming space that enriched and supported its many youth members.

Meeting all the challenges of the past year, both the ACS staff and volunteers continued to deliver on our programs with innovative ideas and unwavering commitment. Incorporating all the public health and safety protocols, the staff and volunteers remained resilient, managed the changes, and delivered the programs and services with compassion, excellence and always a sense of humour.

“Meeting all the challenges of the past year, both the ACS staff and volunteers continued to deliver on our programs with innovative ideas and unwavering commitment.”



We would not be able to accomplish all our important work in the community without the generous support from our dedicated volunteers and community donors. As our charity is only partly funded by government grants and foundations, we continue to rely on donations from local individuals and businesses to provide our community services and programs.

As communicated by the ACS Board Chair I am excited to be able to work alongside Kaylee Norwood as she transitions into her new role of ACS Executive Director, effective 02 August 2022. Her dedication and commitment to the community, clients, volunteers, staff and agency is inspiring. I am excited to return to the Board to continue to support the exceptional work of the agency.

A sincere thank you to all members of the Ancaster community for your continued support and commitment to ACS. We will continue to build on this trust and support to serve our community with purpose and enhance the quality of life for all.

Lynne E Morris

LYNNE MORRIS

EXECUTIVE DIRECTOR

ACS OVERVIEW

MISSION

Ancaster Community Services (ACS) serves the diverse community of Ancaster by providing programs, volunteer opportunities, information and resources, which enhance the quality of life for all.

VISION

ACS aspires to create an energized, caring community for all.

VALUES

Accessible, dependable, quality services powered by volunteers who treat our clients with dignity and respect.

Established in *Charitable Number:*
1969 **118786375RR0001**



BOARD MEMBERS

CHAIR

Rosemarie McCutcheon

Matthew Gibson

VICE CHAIR

Lisa Morine

Lisa Mancini

SECRETARY

Scott Moreton

Karl Hanley

TREASURER

Gloria Rojas

Margaret DeGroot

OTHER BOARD MEMBERS IN 2021

Sherry Parsley

Julie Rutledge

Owen Griffiths

Jeremy Russell



OUR STAFF

LYNNE MORRIS
EXECUTIVE DIRECTOR

KAYLEE NORWOOD
MANAGER, VOLUNTEER & SOCIAL SERVICES

KRISTIN SHUTTLEWORTH
SR. COORDINATOR, BUSINESS
ADMINISTRATION & SOCIAL SERVICES

MICHELLE MURPHY
SOCIAL MEDIA & MARKETING COORDINATOR

KAYLA PAULMERT
YOUTH PROGRAMS COORDINATOR

GRACE MATHEWS
SOCIAL SERVICES ASSISTANT



DAPHNE SMITH
FINANCIAL ADMINISTRATOR

OTHER STAFF IN 2021

REHA SANDILL
SOCIAL MEDIA & MARKETING COORDINATOR

HODON ABDI-HORVAT
YOUTH PROGRAMS COORDINATOR

2021-22 CO-OP STUDENTS

MEGAN DONALDSON
MOHAWK COLLEGE, SSW (SEPT.'21 - APR.'22)

GRACE MATHEWS
MOHAWK COLLEGE, SSW (NOV.'21 - DEC.'21)

SARAH HANNON
HIGH SCHOOL (OCT. '21 - JAN. '22)

THE NET

VALERIE BARLOW
SEPTEMBER 2021 - APRIL 2022

MERCEL BAUTISTA
DECEMBER 2021 - APRIL 2022

SCIANNELL VELLONE
JUNE - AUGUST 2021

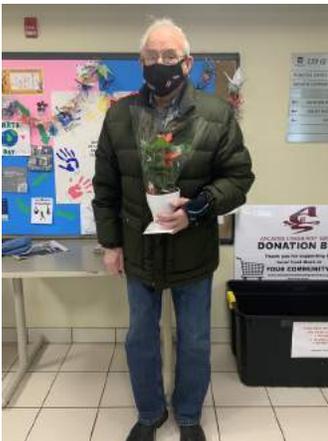
MEALS ON WHEELS

Our volunteers deliver a hot, nutritious lunch-time meal to seniors who may have difficulty preparing meals and maintaining optimal nutrition.



“My wife and I attribute receiving the daily meals through the Meals on Wheels program, to our increased nutrition and health. Since starting, our energy levels are higher and we always look forward to seeing the friendly volunteers.”

This program helps local seniors stay healthy with fresh and nutritious meals delivered right to their door contact-free. Our meal provider is local caterer, **Set The Table Kitchen & Co.** We have seen steady growth in clients served during the 2021-22 fiscal year. In total, we served **95** unique clients in the Ancaster area this past year and, on average, our volunteers delivered to approximately **29 clients a month.** We have **57** dedicated volunteers for this program who have driven **10,902 KM** to deliver meals.



75

seniors served through this program

3,867

meals delivered during the 2021-22 fiscal year

30%

increase in total meals delivered last fiscal year

10,902

KM driven by our volunteers

PROGRAM BENEFITS



Social interaction with no-contact



Increased nutrition



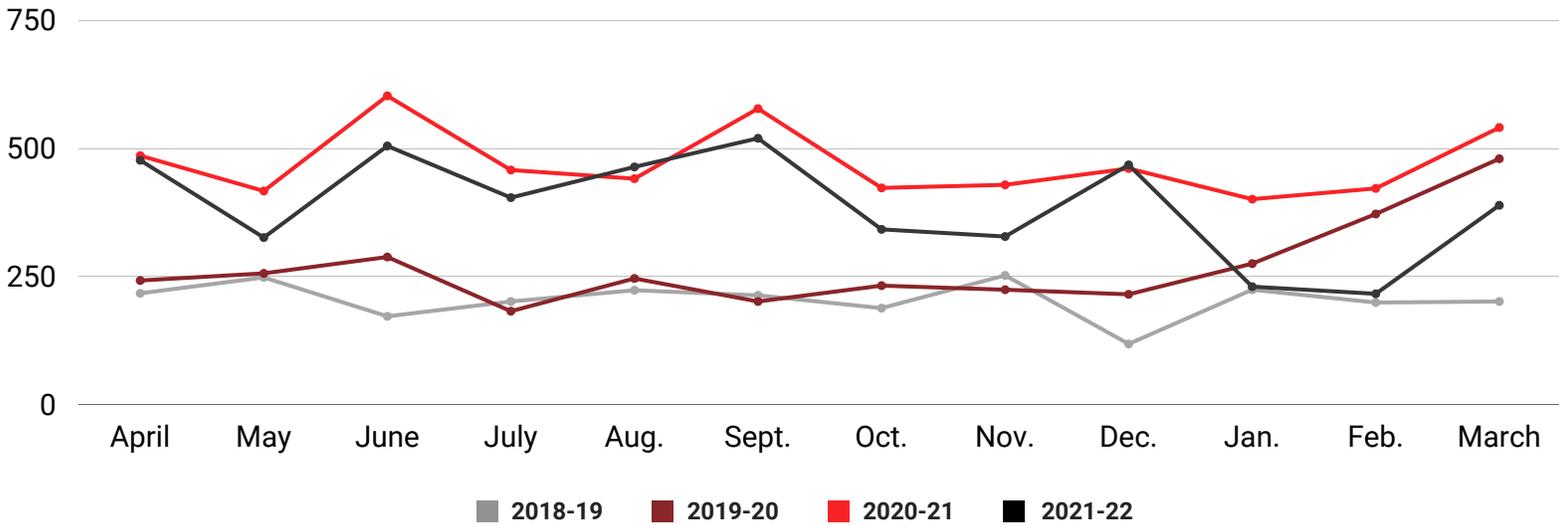
Provides a wellness check

FROZEN MEALS

Delicious, home-style meals are freshly prepared, frozen at our provider's location and available for pick-up or delivery.

Our Frozen Meals program allows clients to place an order and pick up their meals from our office or have them delivered. Our Frozen Meals provider continues to be **Ina Grafton** in St. Catharines. Clients have the opportunity to select entrées, desserts and soups from a five-week rotational menu.

Frozen Meals has continued to see strong growth throughout the year, as many seniors isolated at home and adhered to the provincial safety guidelines. In total, we served **4,667 meals**. ACS also subsidized **285 meals** for low-income seniors.



TOTAL MEALS SERVED

Shows the trends for Frozen Meals served between the 2018-19, 2019-20, 2020-21 and 2021-22 fiscal years.



“Knowing our parents have access to healthy meals offers us peace of mind and allows them more independence. Thank you! ”

EMERGENCY FOOD ASSISTANCE PROGRAMS



FOOD BANK

ACS assisted a total of **1,374 people** for all Food Assistance Programs from **502 households accessed** throughout the year, compared to 1,243 from 464 in the 2020-21 fiscal year. There was an **8% increase in households served** and there was a **79% increase** in households requiring delivery.

38,465

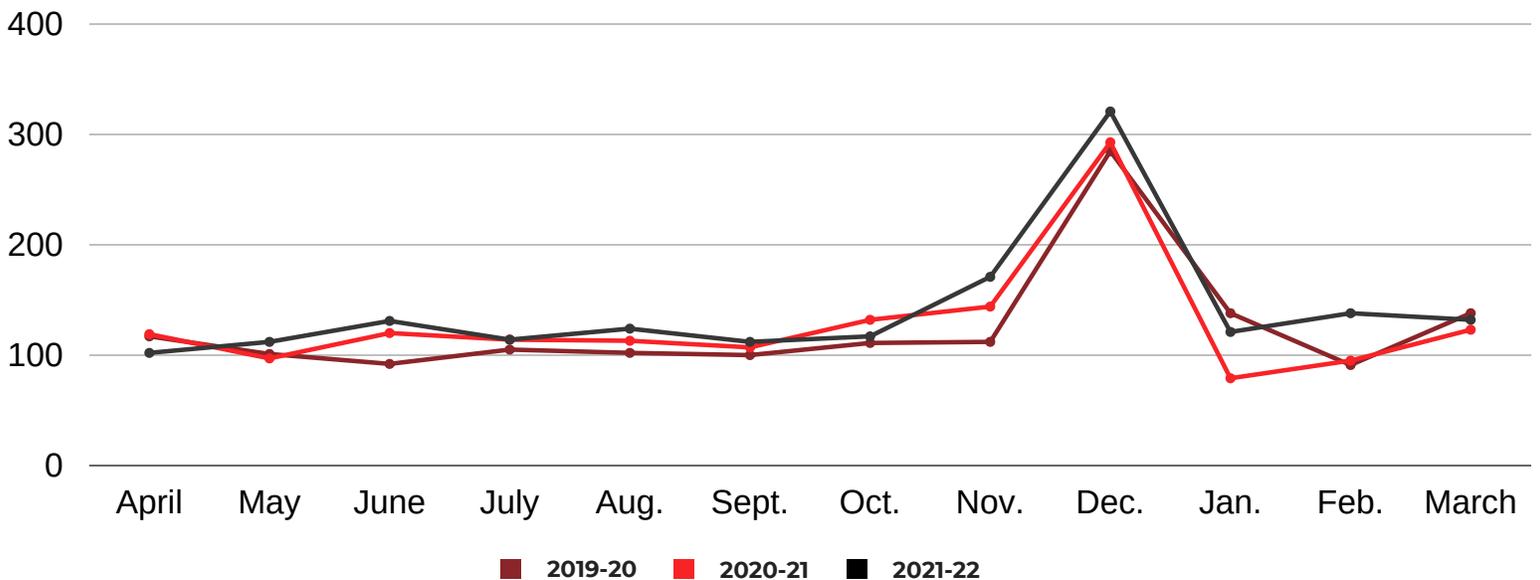
lbs. in food provided to clients

31%

increase in lbs. of food provided

\$18,599

provided to clients in food cards



TOTAL INDIVIDUALS SERVED

Comparing the number of individuals served by our Food Bank per month over the past three fiscal years - showing steady access with a noticeable increase for Christmas

EMERGENCY FOOD ASSISTANCE PROGRAMS

Our Food Bank has served...



776

ADULTS



559

CHILDREN

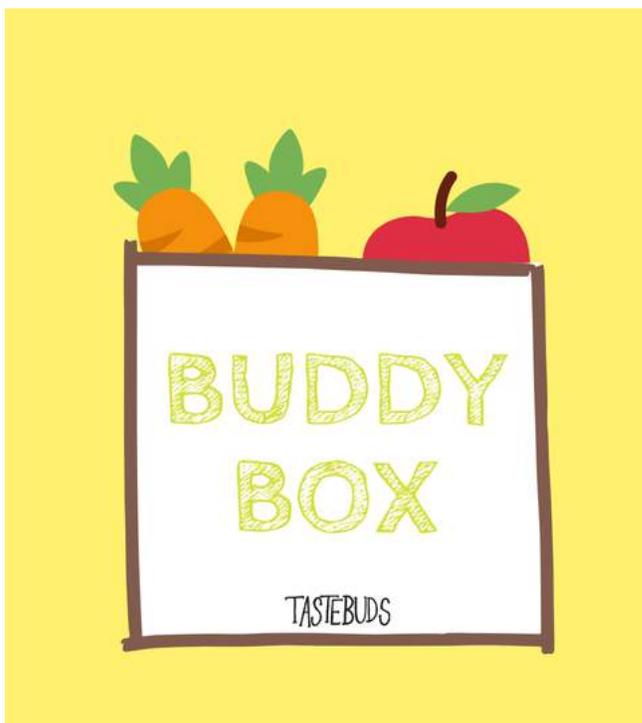


42

SENIORS

... during the 2021-22 fiscal year.

Providing fresh fruit and vegetables is a priority of our Emergency Food Program. During the year, we utilized our new industrial fridge and freezer in order to store fresh and frozen items such as vegetables, fruit, milk and more.



BUDDY BOX

The Tastebuds' Buddy Box initiative provided nutritious food items to partnering food banks to supplement the items received by families. ACS was provided **\$300** per week in fresh produce and dairy products for **40 weeks** during this fiscal, starting April 2021 and culminating in March 2022.

Items included:

- | | |
|--------|-----------|
| Eggs | Apples |
| Yogurt | Berries |
| Cheese | Cucumbers |
| Milk | Tomatoes |

**SPROUTING
HEALTHY
RELATIONSHIPS
WITH FOOD**

ASSISTED VOLUNTEER DRIVING PROGRAM

Providing safe and reliable transportation for local seniors to attend important medical and medical-related appointments.



In 2021-22, we had **56 registered clients** who used this service, and **12 volunteers** who participated in the program. In total, **ACS provided 376 drives** throughout the year to medical and essential appointments in the Hamilton area.

“ This program allows me to attend medical appointments despite my disabilities. Volunteers and staff are very helpful and accommodating. The program is valuable to me. Thanks for all your help – your service is excellent. ”

376

drives to important medical appointments



752

hours of time driven by our program volunteers



3,004

KM driven by our volunteers through this program



“ I am new to the program, and didn't know what to expect. The volunteers are all so pleasant, and we converse so easily. I actually look forward to my medical appointments, as I get to spend time with the volunteer drivers. The volunteers always help me with my walker, and doors. They are ALL so good to me. ”

SHOPPING 4 SENIORS

This program empowers local seniors with little to no support to take care of their nutritional health. Seniors can place grocery orders for volunteers to pick up and deliver to their door contact-free. Groceries can be ordered from Food Basics or Longo's Ancaster.

In 2021-2022, we had **60 registered clients** and **8 dedicated volunteers**. In total, our volunteers completed a total of **152 shops** and **drove 848KM**.



FRIENDLY CALLING PROGRAM

Through this service, volunteers called local senior clients 1-2 times every two weeks for a friendly chat while simultaneously performing a wellness check. This program culminated in March 2022 as the need decreased with the lifting of pandemic restrictions. **9 unique clients** were served by **4 volunteers**. In total, **310** calls were made to local seniors.

BENEFITS INCLUDED:

- Decrease in social isolation during the lockdown
- Improving mental health of those who cannot visit family
- Ensuring the health & safety of seniors living alone

The Net Youth Engagement Program has been growing in leaps and bounds since its creation in 2019. Through recent challenges our youth were able to continue to stay connected to one another and find ways to safely contribute to their community. With the support of online platforms, youth programs and volunteer opportunities were offered virtually allowing students to earn community volunteers hours.

Thank you to The Net's *Youth Advisory Committee*, which seats 20 members, for contributing ideas and leadership from various middle schools and high schools in Ancaster and surrounding areas. Each opportunity is designed to teach youth volunteers between the ages of 13-18 about teamwork, advocacy, leadership, mindfulness, volunteering and overall wellness.

Over the past fiscal year The Net has partnered with community leaders to create themes around community engagement, life skills, environment, education, physical and mental health. Some of these opportunities included RBC financial literacy workshops, environmental awareness with Green Venture and RBG, yoga and meditation sessions with Heron Creek, Free Little Library Book Box with Ancaster Rotary and the Food4Kids mural project.



THE NET



Local Biodiversity Hike with RBG



Building Bird Houses for Seniors



Food4Kids Community Mural



The Net's 2021 Volunteer Relaunch Event

110

Local youth engaged with The Net

273

Events and opportunities with The Net

2,292

Volunteer hours earned through programs with The Net

ENGAGING YOUTH THROUGH THEIR COMMUNITY

The Net continued to show initiative through challenging times by getting creative and supporting their community with in person and virtual volunteer events! Creating menstrual hygiene care packages, community clean-ups, 1000 Cranes of Hope art installation, succulents for seniors project, Carrington Place Senior Home visits, holiday cards for youth, Good Shepherd Venture Centre and our annual Santa to a Senior program. Check out any of our current programs by visiting thenetyouth.ca or online accounts @thenetacs.



Santa to a Senior Program 2021



Menstrual Hygiene Care Packages



1000 Cranes for Hope Community Art Installation

SUMMER BABYSITTING COURSE 2021

Once again our summer babysitting course was held **virtually** for two week-long sessions in July 2021. Students between the ages of 11-14 learned about important topics such as basic first aid, fire safety, personal safety, water safety and mental health awareness. In total, **33 students** graduated and celebrated becoming certified babysitters!



YOUTH EMPLOYMENT TRAINING

Over the course of the 2021 year, ACS was able to offer over **10** separate workshops supporting the safety and wellbeing of youth heading into the workforce. Youth between the ages of 13-18 enjoyed earning certificates in WHIMIS, Babysitting, Mindfulness in The Workplace, Stigmas in The Workplace, Mental Health First Aid and more with the help of CCOHS, Danatec, camh, MHFA, Eventbrite and HUB.



CHRISTMAS ASSISTANCE PROGRAM

Providing local income-challenged families, seniors and individuals with Christmas hampers, food and grocery gift cards for the holiday season.

105

HAMPERS DELIVERED

321

INDIVIDUALS SERVED THROUGH THE PROGRAM

\$16,789

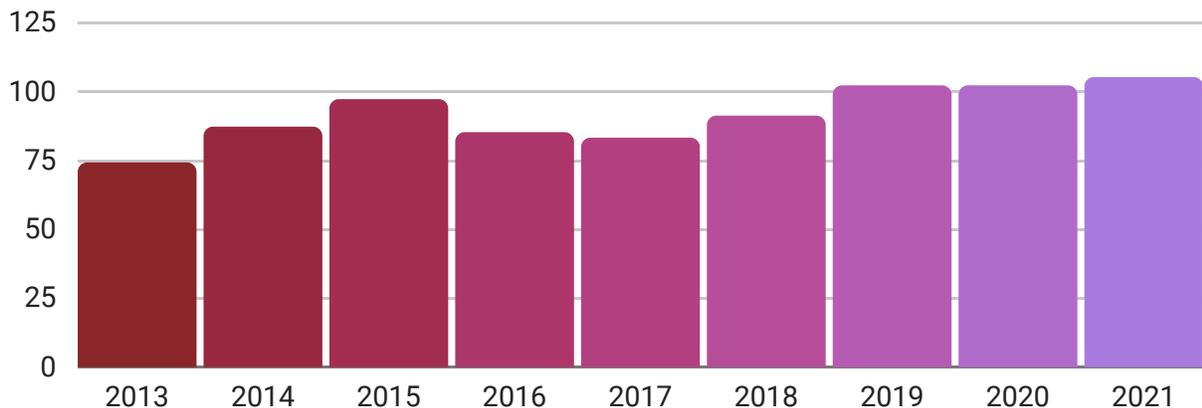
IN GIFT VOUCHERS PROVIDED



Our Christmas Assistance Program registration opened on October 4th and closed on December 3rd. Hamper Assembly ran between November 29th and December 16th **thanks to the support of our amazing volunteers.** Hampers were available for pick-up or delivery from December 17th to 23rd. Overall, **80 families and 149 children** were served through this program.

YEARLY HAMPER DISTRIBUTION

Showing the total number of Christmas hampers distributed through our Christmas Assistance Program, highlighting that 2020 & 2021 remain our largest number of hampers thus far.





OUR COMMUNITY AT CHRISTMAS

A special thanks to everyone who volunteered their time during the holiday season to help support our Christmas Assistance Program:



Karen & Brandon helping sort gift and food items



Grace & Megan placing our signs around town



Rotary Club of Ancaster A.M. sorting food items for our holiday hampers

SANTA TO A SENIOR

Our Santa to a Senior program was once again organized and facilitated by the Youth Engagement Program, The Net. Mindfully creating care packages filled with local treats and thoughtful gifts such as homemade cookies, teas, puzzle books, cozy socks, handmade cards and more. Thanks to hard work, The Net youth volunteers successfully assembled **110** gift bags, which were delivered to each senior client with a smile. This program has continued to provide local seniors cheer, making sure they are thought of during the holiday season.



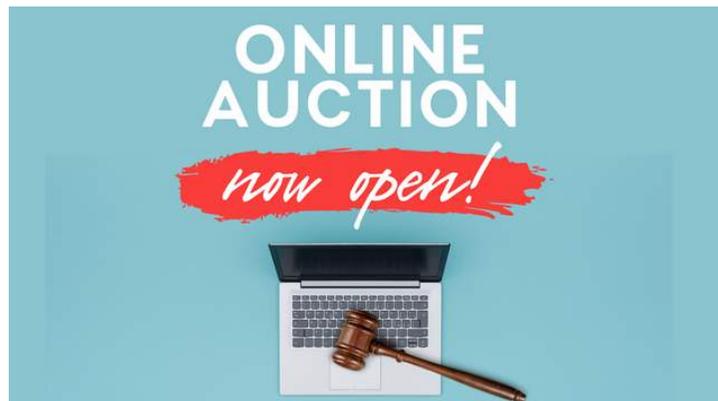
EVENTS & COMMUNITY FUNDRAISERS

Over the past year, ACS has planned or been a part of many fun and safe events in the community, including:

ONLINE AUCTION - JULY-AUGUST 2021

We held an Online Auction again in 2021 in place of our annual Community Links Golf Tournament. A total of 25 fantastic prizes were up for bids, and thanks to the incredible generosity of our community, we raised over \$2,700.

We'd also like to thank the wonderful sponsors and prize donors who supported our auction.



SANTA & FIREWORKS - DECEMBER 2021

This year, in place of the Ancaster Village Christmas Tree Lighting ceremony, we joined Ancaster Heritage Days at the Ancaster Fairgrounds for a socially distanced, Santa & Fireworks event. Members of the community were able to see Santa who went through the crowd on a float. Donations were collected in support of Ancaster Community Services.



ANCASTER COMMUNITY FOOD DRIVE - FEBRUARY 2022

The Annual Ancaster Community Food Drive was a virtual event again this year, with monetary donations being encouraged in place of food items. As one of the eight local food banks participating, ACS was blown away again by the incredible support of our community. With these donations, we were able to bulk purchase fresh produce to store in our fridge and freezer.



OTHER COMMUNITY FUNDRAISERS & INITIATIVES INCLUDED:

THE GREAT PUMPKIN STROLL

HOSTED BY ANCASTER BIA & FRANK PANABAKER HOME AND SCHOOL ASSOCIATION

BULK BAKED GOODS DONATIONS

ASPIRE BAKERIES

FOOD DRIVES

FRANK PANABAKER ELEMENTARY SCHOOL,
NORTH & SOUTH CAMPUS
BISHOP TONNOS CATHOLIC SECONDARY SCHOOL
IMMACULATE CONCEPTION CATHOLIC ELEMENTARY SCHOOL
ANCASTER HIGH SCHOOL

MEALSHARE AID

A&W MEADOWLANDS

EVENTS & COMMUNITY FUNDRAISERS

GIVE & GROW - JANUARY-JUNE 2021

Thanks to our community's support, we raised a total of \$5,550 through BigYellowBag's Give & Grow program and became the #1 raised organization in the program in 2021. Thank you so much to BigYellowBag for running such an incredible initiative! Thank you also to everyone who used our unique code – we couldn't have done this without your support!



ANCASTER LITTLE LEAGUE - SEPTEMBER 2021

We would like to say a big thank you to our friends at the Ancaster Little League for their continued support. Their generous donation of \$1,000 went to our many programs here at ACS such as Meals on Wheels, Frozen Meals, Shopping 4 Seniors, and our Food Bank. Thank you again to the Ancaster Little League.



TIFFANY HILLS ELEMENTARY SCHOOL - DECEMBER 2021

Thank you so much to the students, families & staff at Tiffany Hills Elementary School who held a food drive in support of ACS as part of our Christmas Assistance Program. Their donation helped feed many families & seniors in the Ancaster area.



ALBATROSS INDOOR GOLF CENTRE - MARCH 2022

This year was the Albatross Indoor Golf Centre's 1st Annual Charity Golf Tournament and it was a huge success. Thank you to Jocelyn and the team who worked so hard to organize this terrific event. \$5,000 was donated in support of ACS. We would also like to thank all the golfers who participated and the local businesses and sponsors for donating prizes.



OUR COMMUNITY IS AMAZING!

A snapshot of the food drives, donations and community support we received this past year.



Ancaster Avalanche Girls Hockey Association



Ancaster Minor Hockey League



Ancaster Fergie Jenkins Showcase Elite Division



Carrington Place



Food Basics Ancaster



ACS School Snack Drive



Charity of Hope



COBS Bread - Ancaster



Dodsworth & Brown

Thank you to all those who have made contributions to support ACS and the community we serve.

VOLUNTEER SUMMARY

During this past year, we have been fortunate to have such **dedicated volunteers** who helped power our many programs and services, especially during the pandemic. In total, **our volunteers contributed over 5,000 hours of dedicated service towards our Ancaster community in the 2021-22 year.**

VOLUNTEER BREAKDOWN

MEALS ON WHEELS

57 volunteers
1,872 hours contributed
10,902 KM driven

FROZEN MEALS

8 volunteers
1,483 KM driven
444 hours contributed

AVDP

12 volunteers
3,004 KM driven
504 hours contributed

FOOD BANK

6 volunteers
624 hours contributed

FRONT DESK

200 hours contributed

CHRISTMAS

68 volunteers
576 hours contributed

BOARD OF DIRECTORS

12 volunteers
600+ hours of support

SHOPPING 4 SENIORS

8 volunteers
225 hours contributed

VOLUNTEER APPRECIATION WEEK 2021

To celebrate our incredible volunteers who make our programs run, we ran a social media campaign to say thank you and celebrate their contributions!



ONTARIO VOLUNTEER SERVICE AWARDS

ACS nominated the following volunteers in January 2022 for their dedicated years of service towards our organization.

Dianne Collinson
5 YEARS

Jan Vallentin
20 YEARS

Margaret Jenkins
20 YEARS

Anne Van Roojen
20 YEARS

Norma Chapman
25 YEARS

Ryan Hanley
2 YEARS
(YOUTH AWARD)

Nathan French
2 YEARS
(YOUTH AWARD)

Maia Antolic
2 YEARS
(YOUTH AWARD)

DONORS & SUPPORTERS

Despite the ongoing challenges we faced in the past fiscal year, we were able to continue providing our essential programs and services thanks to our wonderful supporters throughout the year. We would like to thank all those who gave back to our organization through financial commitment, a food donation or time volunteered.

- Access Private Wealth
- Affinity Biologicals
- Albatross Indoor Golf Centre
- Ancaster Avalanche Girls Hockey
- Ancaster BIA
- Ancaster Christian Reformed Church
- Ancaster Fairgrounds
- Ancaster Family Chiropractic
- Ancaster Film Fest
- Ancaster Heritage Days
- Ancaster Lions Club
- Ancaster Little League
- Ancaster Minor Hockey League
- Ancaster Senior Achievement Centre
- Ancaster Village Church
- Ancaster Village Heritage Community
- Aspire Bakeries
- Bagnall Family
- Baker Family
- Baldassi Family
- Bay-Lynx Manufacturing Inc.
- Benevity Causes
- Bishop Tonnos CSS
- Boston Pizza (Ancaster)
- Boyd Family
- Brownlow Partners
- Bryja Family
- Calgary Foundation (FYI Doctors)
- Canadian Tire (Ancaster)
- Canada Helps
- Carrington Place Retirement Residence
- Charities Aid Foundation of Canada
- Charity of Hope
- City of Hamilton
- COBS Bread (Ancaster)
- Coleman Family
- Curly Willow Floral
- Delsnyder Family
- DiLoreto Family
- Dodsworth & Brown Funeral Home
- Donegani Family
- Dr. Fabrizio
- Engler Family
- Estate of Marjorie Florence Dorion
- Estate of Winnifred Curry
- Fairway Electrical Services
- Fengate Community Foundation
- Food Banks Canada
- Food4Kids Hamilton
- Fora Outdoor Living
- Frank Panabaker Elementary School
- Frank Panabaker Home & School Association
- Giant Tiger (Ancaster)
- Gibson Family
- Green Horizons Sod - Big Yellow Bag Campaign
- Greg Muldoon Wealth Services
- Green Venture
- Hamilton Community Foundation
- Hamilton Golf & Country Club Foundation
- Hamilton Public Library
- Hampel Family
- Hann Family
- Heron Creek Yoga & Fitness
- Highgate Residence Resident's Council
- Hustler Family
- Immaculate Conception Elementary School
- Krista Hann, Royal LePage
- La Rondine Occasions
- Lee Family
- LeMare Family
- Living Rock Youth Resources
- Longo's (Ancaster)
- Malpass Family Chiropractic
- Marshall Memorial United Church
- Mary Brown's Chicken
- Meadowlands Fellowship Reformed Church
- Mealshare Aid
- Meisner Family
- Melber-Lange Family
- Metro Richelieu Inc. (Food Basics Ancaster)
- Montour-MacInnes Family
- Ontario Community Support Association
- Orangetheory Fitness (Ancaster)
- Parante Group Holdings
- PayPal Giving
- RBC
- Rotary Club of Ancaster A.M.
- Royal Botanical Gardens
- Ryerson United Church
- Shane Renovations Inc.
- Shaw Family
- Sims Family
- Spring Valley Community Association
- St. Andrew's Presbyterian Church - Ancaster
- St. Paul's Presbyterian Church - Carluke
- Stewart Family
- TeamM Foundation
- Tesone Family
- Toronto Metropolitan University
- Turkstra Lumber
- Turning Point Church
- United Way Halton & Hamilton
- Van Exan Family
- Wilfred Laurier University
- Wynne, Pringle, Jeske & Kovacs LLP
- Young Family



A SPECIAL THANK YOU...

Ancaster Community Services would like to say thank you to **Councillor Lloyd Ferguson** and his **assistant Kathy Bishop** for their continued support towards our organization. Over the years, Councillor Ferguson has been a longstanding champion of our organization and the essential programs and services we provide. Thank you, Councillor Ferguson and Kathy.

GOVERNMENT GRANTS



**City of Hamilton
(City Enrichment Fund)**



**Ministry of Health
HNHB LHIN**



**Service Canada -
Canada Summer Jobs**

FOUNDATION SUPPORTERS & FUNDERS



Hamilton Golf & Country Club Foundation



**United Way
Halton & Hamilton**



Edith Turner Foundation



FYI Doctors



MARKETING

SOCIAL MEDIA



FACEBOOK

1,369 FOLLOWERS

Highest Post Reach: 4,173

August Food Drive for ACS



INSTAGRAM

1,939 FOLLOWERS

Highest Post Reach: 2,839

Auction Call for Prizes & Sponsors



TWITTER

1,039 FOLLOWERS

Highest Tweet Reach: 1,705

Promotion of The Net

WEBSITE

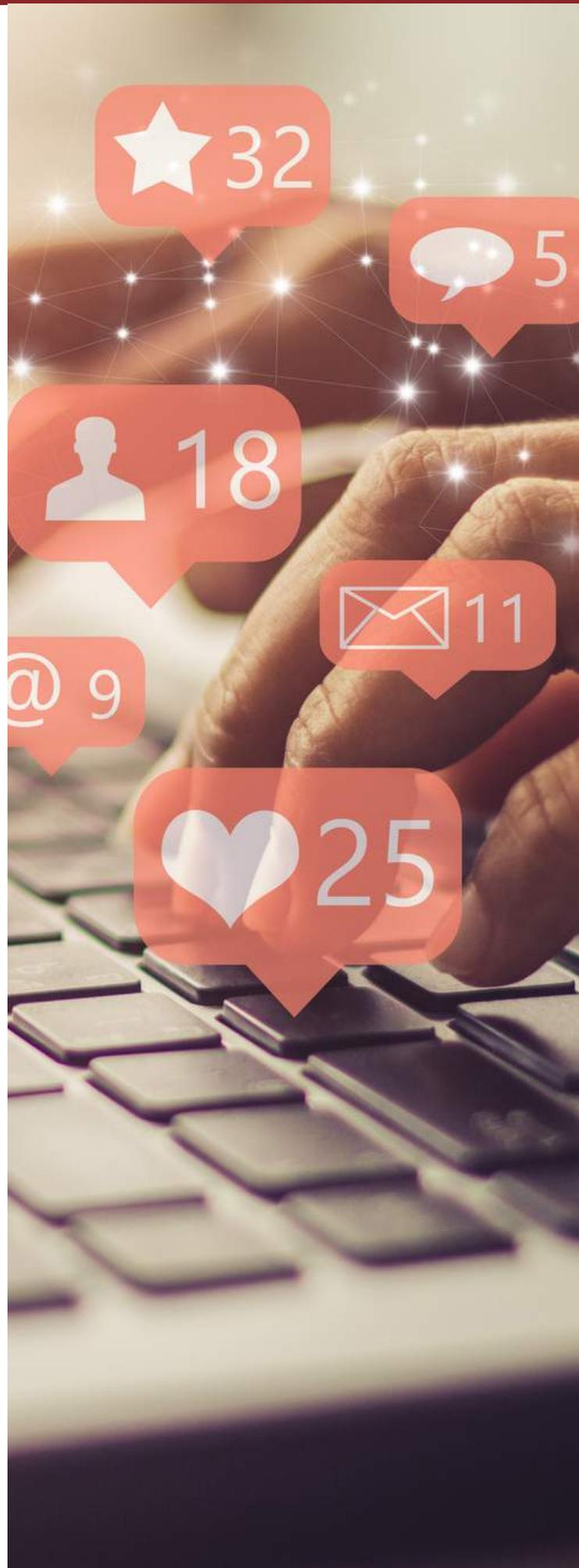
21,031 WEBSITE VISITS IN 2021-22

ACS' website continues to be a vital tool for keeping the community informed about our services and program updates, as well as volunteering and community fundraising opportunities. The month with the most visits was **November 2021** with **3,137** visits, which can be attributed to the launch of the Christmas Assistance Program.

COMMUNITY CONNECTOR



We currently have **579 subscribers** to our e-Newsletter, which goes out on the first Thursday of every month detailing program updates, upcoming local events and more information related to ACS.



COMMUNITY ASSOCIATIONS & MEMBERSHIPS

ACS is a proudly affiliated with the following:

Ancaster Business Improvement Association (BIA)
Ancaster Community Food Drive
Ancaster Heritage Days
Ancaster Ministerial Association
Ancaster Senior Achievement Centre (ASAC)
Canadian Centre for Occupational Health & Safety (CCOHS)
City of Hamilton Age-Friendly Program & Youth Strategy
Community Social Service Network of Hamilton (CSS)
Emergency Food Planning Strategic Planning Committee (EFSPC)
Emergency Food Strategic Planning Committee
Hamilton Administrators of Volunteers (HAV)
Hamilton Chamber of Commerce, Ancaster Division
Hamilton Council on Aging
Hamilton Food Share
Hamilton Seniors Advisory Council
Ontario Community Supports Association (OCSA)
Ontario Not-for-Profit Network (ONN)
Professional Administrators Volunteer Resources Ontario (PAVRO)
Seniors at Risk Community Collaborative (SaRCC)
Social Planning & Research Council (SPRC)
Youth Serving Agencies Network (YSAN)





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