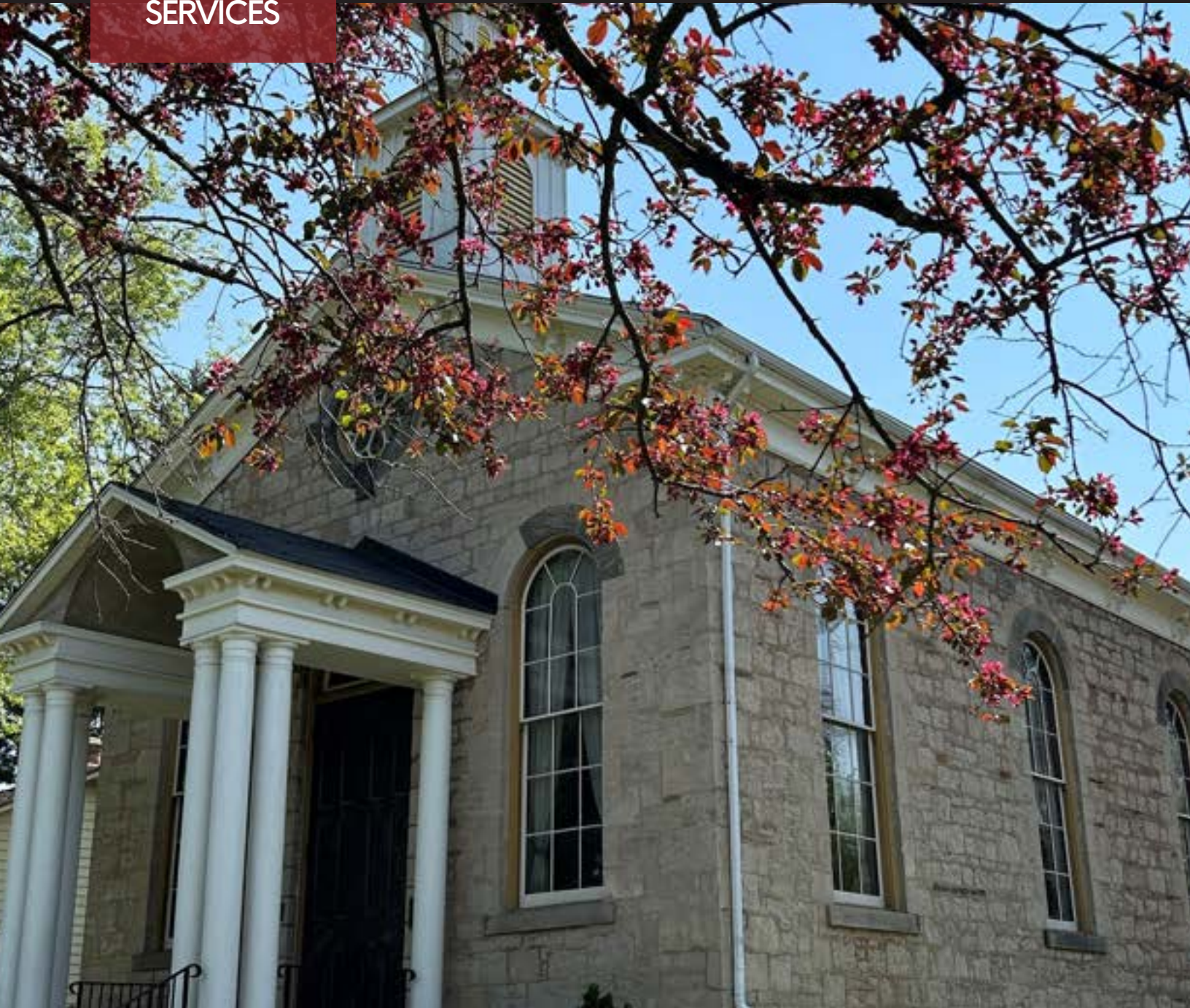




ANCASTER
COMMUNITY
SERVICES

ANNUAL REPORT

2022-2023



BOARD CHAIR STATEMENT



On behalf of the Ancaster Community Services (ACS) Board of Directors we would like to thank the Ancaster community for its commitment to enhancing the quality of life for all residents of Ancaster.

This continued commitment to our community is key to the success and sustainability of the neighbourhoods in which we work and live.

The Board of Directors of ACS is a governance Board comprised of leaders from our community who are dedicated to the success of ACS and the clients and community it serves.

ACS has pillars of service that we aspire to each day and include:

- **Senior Supports:** programs assisting seniors, older adults and individuals with disabilities to age successfully in place. Programs include Assisted Volunteer Driving, Shopping 4 Seniors, Santa to A Senior and Senior's Birthday Initiative.
- **Food Security:** programs assisting community members in their ability to access food through a dignified system for individuals and families and deliver meals for seniors, older adults and individuals with disabilities. Programs include Food Assistance, Meals on Wheels, Frozen Meals and our annual Holiday Assistance Program.

- **Youth Engagement:** offering programs and services that aim to help young people in Ancaster (aged 11-18) connect, learn and be engaged in their community through leadership and volunteer opportunities. Programs include: The Net, Job Readiness training and Babysitting Course.

“ Together with your help we can achieve continued success. ”

The past year at ACS has been very exciting and rewarding.

We welcomed Kaylee Norwood as the new Executive Director effective August 2022. Prior to the role of ED, Kaylee served as the Manager of Volunteer and Social Services with ACS from 2019 until 2022 and has been associated with ACS since 2015.

In November 2022, ACS was successfully **Accredited** through **Imagine Canada's Standards Program**; acknowledging formally the standards the organization has in place. The achievement confirms the high degree of governance and operational excellence by the agency in supporting all of its programs, clients, volunteers, donors and funders. We feel fortunate to celebrate this success with our community.

We would like to extend our sincere gratitude to all the donors, supporters and partners who have provided generous financial contributions, food donations or volunteer time over the past year.

This important work could not be done without the supportive and caring volunteers that are essential for the success of all our programs and services. They provide care with compassion, dignity and respect along with attention to all necessary safety protocols.

The need in our community has grown significantly over the past year and it is the wonderful work of the ACS staff that we continue to applaud in providing these services.

Finally, I would also like to thank retired City of Hamilton, Ward 12 Councillor Lloyd Ferguson and his assistant Kathy Bishop for their dedicated support to the ACS organization over the past decade.

We are honoured to support this work in our community, and together with your help we can achieve continued success.

LISA MORINE
BOARD CHAIR

A handwritten signature in dark ink that reads "Lisa Morine". The signature is written in a cursive, flowing style.

WORDS FROM THE EXECUTIVE DIRECTOR

It has been an honour and a privilege to step into the role of Executive Director at Ancaster Community Services (ACS) during yet another successful year centered on growth and development. I am very proud of how the organization demonstrated resiliency and a dedication to serve the community of Ancaster and its most vulnerable community members.

This past year has been filled with accomplishments and exciting developments. The organization launched a new website, integrating a sleek design while incorporating enhanced accessibility and user experience. This advancement was supported through a new funding initiative for ACS, the Resilient Communities Fund through the Ontario Trillium Foundation.

In November 2022, through a collaboration between the ACS Board of Directors and ACS operations, ACS was successfully Accredited through Imagine Canada's Standards Program; acknowledging formally the standards the organization has in place in five fundamental areas: board governance; financial accountability and transparency; fundraising; staff management; and volunteer involvement.

Our Assisted Volunteer Driving Program saw significant growth in drives provided, reaffirming the organization's commitment to enhancing our transportation options for local seniors in our community. Additionally, the Frozen Meals and Meals on Wheels programs remained stable and provided our clients with flexibility for delivery as well as a variety of nutritious food choices. Our Shopping 4 Seniors program, launched at the onset of the pandemic, continued to provide a critical service to our seniors who were most at-risk.

Our Youth Engagement Program led by the Youth Advisory Team, The Net, maintained both in-person and virtual events to create an inclusive and welcoming space that enriched and supported its many youth members. Activities ranged from wellness and mental health events, leadership forums, job readiness programs, as well as group activities that included online games, trivia and creative projects.

Our Food Assistance Program saw remarkable growth over the past year, resulting in record breaking number of households accessing our local Food Bank, many of which for the first time. Increased food costs and overall cost of living due to inflation are contributing factors in the significant increase in demand. ACS maintains our commitment to supporting income-challenged families and individuals in our community and has made efforts to reduce potential barriers to service to ensure all those that require assistance, receive it.



We would not be able to accomplish all our important work in the community without the generous donation of time by our team of volunteers. They are valued members of the organization and as such we applaud their dedication to providing quality service.

A heartfelt thanks to the organization's outstanding staff, Kristin, Michelle, Grace, Diane, Daphne and our summer employees and students. Your unwavering commitment to our mission is inspiring and our community is extremely fortunate to have you providing compassionate and professional care.

“Our Food Assistance Program saw remarkable growth over the past year, resulting in record breaking numbers of households accessing our local Food Bank, many of which for the first time.”

I would personally like to extend a note of gratitude to outgoing Executive Director, Lynne Morris, for her guidance and mentorship during her tenure. Lynne continued her dedication to serving our community by rejoining the ACS Board of Directors in August of 2022.

A sincere thank you to all members of the Ancaster community for your continued support of ACS. As our charity is only partly funded by government grants and foundations, we continue to rely on donations from local individuals and businesses to provide our community services and programs. The extraordinary generosity of our donors, supporters and partners allowed us to meet the emerging needs of our community. We will continue to build on this trust and support to serve our community with purpose and enhance the quality of life for all.

Kaylee Norwood

KAYLEE NORWOOD
EXECUTIVE DIRECTOR

ACS OVERVIEW

MISSION

Ancaster Community Services (ACS) serves the diverse community of Ancaster by providing programs, volunteer opportunities, information and resources, which enhance the quality of life for all.

VISION

ACS aspires to create an energized, caring community for all.

VALUES

Accessible, dependable, quality services powered by volunteers who treat our clients with dignity and respect.

Established in **1969** *Charitable Number:* **118786375RR0001**



ACCREDITED BY IMAGINE CANADA NOVEMBER 2022

ACS is accredited by Imagine Canada's Standards Program for excellence in nonprofit accountability, transparency and governance, joining a distinguished ever-growing community of nonprofit organizations dedicated to operational excellence.

BOARD MEMBERS

CHAIR

Lisa Morine

Salvatore Frisina

VICE CHAIR

Lynne Morris

Karl Hanley

SECRETARY

Rosemarie McCutcheon

Lisa Mancini

TREASURER

Gloria Rojas

Kathryn Smith

Margaret DeGroot

Jennifer Tang

OTHER BOARD MEMBERS IN 2022

Scott Moreton



OUR TEAM

KAYLEE NORWOOD

EXECUTIVE DIRECTOR

DIANE RANNEY

PROGRAM MANAGER, VOLUNTEER & SOCIAL SERVICES

KRISTIN SHUTTLEWORTH

PROGRAM MANAGER, BUSINESS ADMINISTRATION & SOCIAL SERVICES

MICHELLE MURPHY

SOCIAL MEDIA & MARKETING COORDINATOR

GRACE MATHEWS

YOUTH PROGRAMS COORDINATOR



DAPHNE SMITH

FINANCIAL ADMINISTRATOR

OTHER STAFF IN 2022

LYNNE MORRIS

EXECUTIVE DIRECTOR

KAYLA PAULMERT

YOUTH PROGRAMS COORDINATOR

2022-23 CO-OP STUDENTS

MILENA PACHECO

MOHAWK COLLEGE, SSW (SEPT.'22 - APR.'23)

JAMES MARTE

ANCASTER HIGH (SEPT. '22 - FEB. '23)

SUMMER STAFF

VALERIE BARLOW

JUNE 2022 - AUGUST 2022

SCIANNELL VELLONE

JUNE 2022 - AUGUST 2022



MEALS ON WHEELS

Our volunteers deliver a hot, nutritious lunch-time meal to seniors who may have difficulty preparing meals and maintaining optimal nutrition.



“ I don't know what I would do without my Meals on Wheels. ”

This program helps local seniors stay healthy with fresh and nutritious meals delivered right to their door contact-free. Our meal provider is local caterer, **Set The Table Kitchen & Co.** In total, we served **54** unique clients in the Ancaster area this past year, which is a slight decrease from 2021-2022, and, on average, our volunteers delivered to approximately **27 clients each month**. We have **52** dedicated volunteers for this program who have driven **12,208 KM** to deliver meals.

“ I receive Meals On Wheels, they are tasty, nutritious and my meals are for Diabetics. They include soup, a main meal that is healthy with a protein, veg & a basic carb like potatoes as well as a dessert. The volunteers are always pleasant and a welcome spot in my day. ”



54

unique clients served through this program

3,915

meals delivered during the 2022-23 fiscal year

1,404

Volunteer hours dedicated to delivering MOW

12,208

KM driven by our volunteers

PROGRAM BENEFITS



Social interaction with no-contact



Increased nutrition



Provides a wellness check

FROZEN MEALS

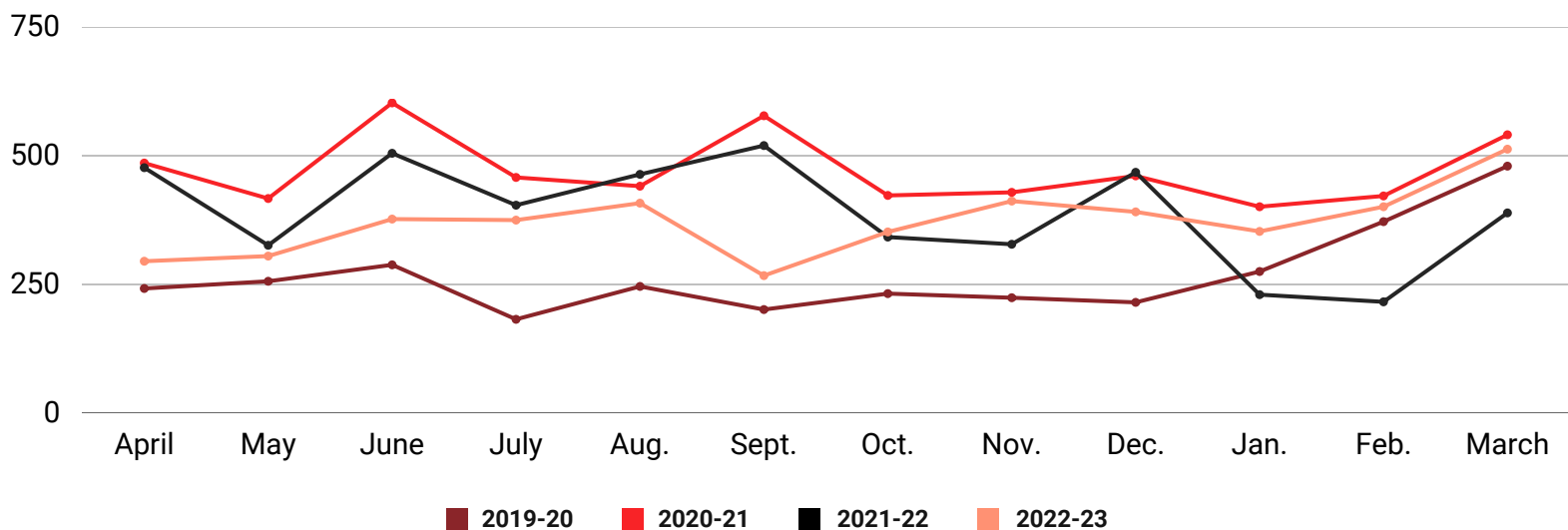
Delicious, home-style meals are freshly prepared, frozen at our provider's location and available for pick-up or delivery.

Our Frozen Meals program allows clients to place an order and pick up their meals from our office or have them delivered. Our Frozen Meals provider continues to be **Ina Grafton** in St. Catharines. Clients have the opportunity to select entrées, desserts and soups from a five-week rotational menu.

Frozen Meals continues to be a very popular program here at ACS. Even though our totals have dropped from the height of the pandemic, there were **93** unique clients in 2022-23. In total, we served **4,740** meals. ACS also subsidized **160** meals for income-challenged seniors.



“ Thank you so much for all you do each week. With your help I am able to know my father is eating healthy and well balanced meals. You are so important not only to the customers you deliver to but their family members as well. ”



TOTAL MEALS SERVED

Shows the trends for Frozen Meals served between the 2019-20, 2020-21, 2021-22 and 2022-23 fiscal years.

93

unique
clients served

7

volunteers support
this program

1,357

km driven by our
volunteers

FOOD ASSISTANCE PROGRAM



FOOD BANK

ACS assisted a total of **2,114 people** in our Food Bank from **636 household visits**. This is a **54%** increase in individuals served and **27%** more food bank visits than the 2021-2022 fiscal year. **46%** of individuals served were children (0-18 years of age), and **109 new households** visited the Ancaster Food Bank in 2022-2023.

34,639

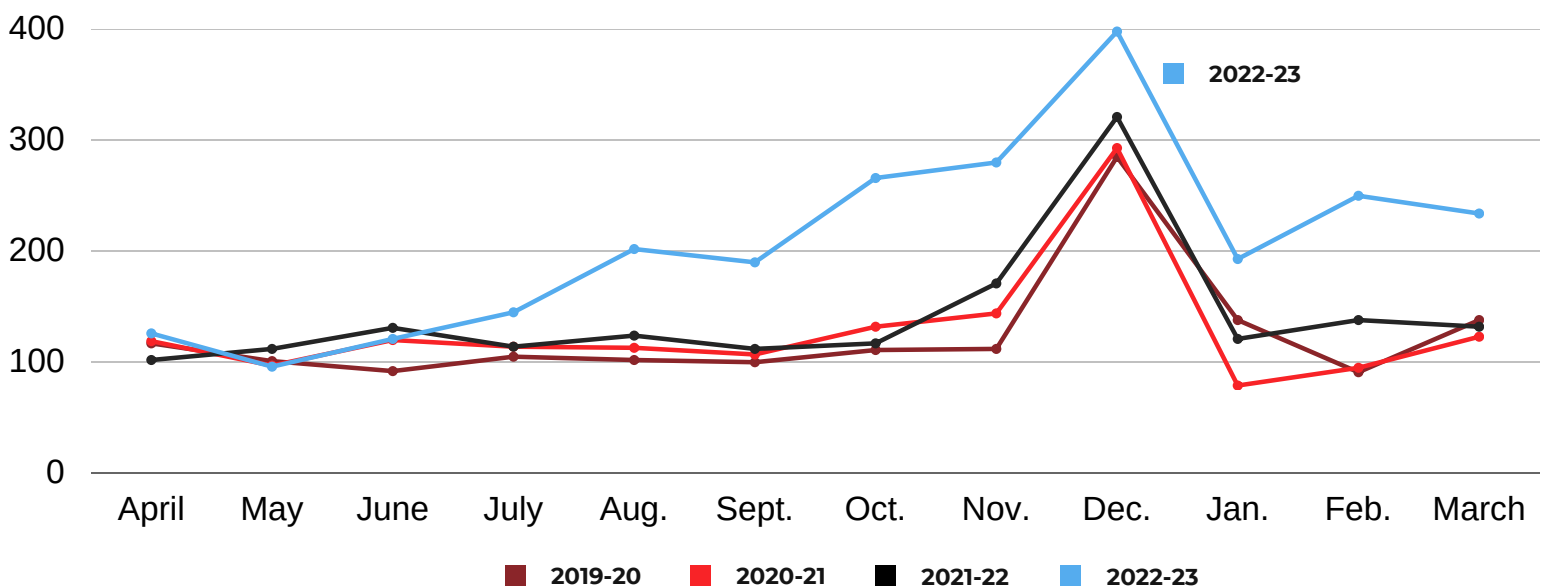
lbs. in food provided to clients

54%

increase in number of individual served

\$3,755

provided to clients in food cards





TOTAL INDIVIDUALS SERVED


Comparing the number of individuals served by our Food Bank per month over the past four fiscal years - showing steady access with a noticeable increase for December and a large increase in 2022-23.

FOOD ASSISTANCE

Our Food Bank served...


1,087 **40% ↑**
over last
fiscal
ADULTS


962 **72% ↑**
over last
fiscal
CHILDREN


65 **55% ↑**
over last
fiscal
SENIORS

...during the 2022-23 fiscal year.

COMMUNITY PARTNERSHIPS

Ancaster Community Services has been developing and strengthening community partnerships to help support the Ancaster Food Bank! **Hamilton Food Share** has been assisting with ongoing essentials through the **Priority Food Project**. This initiative is providing a predictable supply of necessities such as tomato sauce, dried beans, peanut butter, tuna, milk, eggs and frozen meat. **Mission Services of Hamilton** has been assisting with weekly food pick-ups and helping with food storage given ACS's limited physical capacity.



Ancaster Food Basics, **Ancaster Giant Tiger** and **Ancaster Longo's** assist with regular food donations through a donation bin located on the premises. **Ancaster Food Basics** also runs monetary promotions for donations throughout the year.



In 2022, Ancaster **DollarTree** allowed our volunteers to create donation bags containing food products to be sold and donated in the store to help support the Holiday Assistance Program.



Another notable regular donor is **Aspire Bakeries** who provides monthly donations of bread products that ensures all food bank clients receive these products each month.

ACS is grateful for these community partnerships, among others, that help us reach our goal of providing 5-7 days' worth of groceries at each food bank visit!



ASSISTED VOLUNTEER DRIVING PROGRAM

Providing safe and reliable transportation for local seniors to attend important medical and medical-related appointments.



In 2022-23, we had **62 registered clients** who used this service, and **20 volunteers** who participated in the program. In total, **ACS provided 440 drives** throughout the year to medical and essential appointments in the Hamilton area, which is a **17%** increase over the number of drives provided during the 2021-22 fiscal year.

“The volunteer drivers are my angels, I am so grateful for them. I’ve had a lot of appointments the past 3 months, and each volunteer is so wonderful, thank you to them all.”

440

drives to important medical appointments



775

hours of time driven by our program volunteers



3,104

KM driven by our volunteers through this program



“As a senior in need of occasional volunteer drives, I can sum up my experiences with the drivers as caring, and compassionate. They have shown the utmost concern for my well-being, helping me into the car without me feeling rushed... knowing they are outside waiting...is of the utmost importance.”

SHOPPING 4 SENIORS

This program empowers local seniors with little to no support to take care of their nutritional health. Seniors can place grocery orders for volunteers to pick up and deliver to their door contact-free. Groceries can be ordered from Food Basics or Longo's in Ancaster.

In 2022-2023, we had **13 registered clients** and **5 dedicated volunteers**. In total, our volunteers completed a total of **99 shops** and **drove 588 KM**.

“I certainly look forward to the days my volunteers come. They are always so pleasant and cheery. These services (Frozen Meals and Groceries) make it so much easier to manage life as we get older.”



SENIOR'S BIRTHDAY PROGRAM

Started under the initiative of a wonderful volunteer, our Senior's Birthday program is an added service we provide to our senior clients. Our volunteer noticed that some seniors were alone on their birthdays, and wanted to ensure everyone felt special on their birthday.

A total of **48 birthday bags** have been delivered so far, and the recipients are always so pleased.

BENEFITS INCLUDE:

- Clients receive a special gift and a visit to celebrate the day
- Volunteers are able to engage with clients
- Ensures the health & safety of seniors living alone

The Net, Youth Engagement Program has been growing in leaps and bounds since its creation in 2019. Through the ups and downs of the last few years, our youth were always able to stay connected to one another and find ways to safely contribute to their community.

Thank you to The Net's *Youth Advisory Team*, which seats 22 members, for contributing ideas and leadership from various high schools in Ancaster and surrounding areas. Each opportunity is designed to teach youth volunteers between the ages of 13-18 about teamwork, advocacy, leadership, kindness, volunteering and overall wellness.

Over the past fiscal year, The Net has partnered with community leaders to create themes around community engagement, life skills, environment, education, and physical and mental health. Some of these opportunities included Job Readiness Workshops with YMCA, Mental Health awareness with the Canadian Mental Health Association, yoga and workout sessions with Heron Creek, textile drives with St. Andrew's Presbyterian Church and the Community Fridge Initiative.

THE NET



**Members of The Net Youth Advisory Team
2022/2023**



Carrington Place Visit



Heritage Days, Kid Zone



Summer Clean Up



The Net's 2022 Relaunch Event

89

Local youth engaged
with The Net

227

Events and opportunities
with The Net

1,495

Volunteer hours earned through
programs with The Net

Engaging Youth Through Their Community

The Net continued to show initiative by getting creative and supporting their community with many different volunteer events! Some of The Net's events included creating sun care packages, community clean-ups, St. Andrew's Textile Drive, Carrington Place Senior Home visits, ACS Senior Birthday Bags, apple picking for the ACS Food Bank and our annual Santa to a Senior program. Check out any of our current programs by visiting thenetyouth.ca or online accounts [@thenetacs](https://twitter.com/thenetacs).



Decorating Senior Birthday Bags



Beat the Heat Suncare Packages



St. Andrew's Textile Drive

Summer Babysitting Course 2022

Once again our summer babysitting course was held **virtually** for two week-long sessions in July 2022. Students between the ages of 11-14 learned about important topics such as basic first aid, fire safety, personal safety, water safety and mental health awareness. In total, **25 students** graduated and celebrated becoming certified babysitters!



Youth Job Readiness

During the 2022 year, ACS was able to offer over 9 separate workshops supporting the safety, well-being of youth and making sure they are job ready when heading into the workforce. Youth between the ages of 13-18 enjoyed earning certificates in WHIMIS, Babysitting, Stigmas in The Workplace, Mental Health First Aid and more with the help of CCOHS, CMHA, MHFA and YMCA Youth Transitions Program.



HOLIDAY ASSISTANCE PROGRAM

Providing local income-challenged families, seniors and individuals with hampers of food and grocery gift cards for the holiday season.

107

HAMPERS DELIVERED

384

INDIVIDUALS SERVED
THROUGH THE PROGRAM

\$11,115

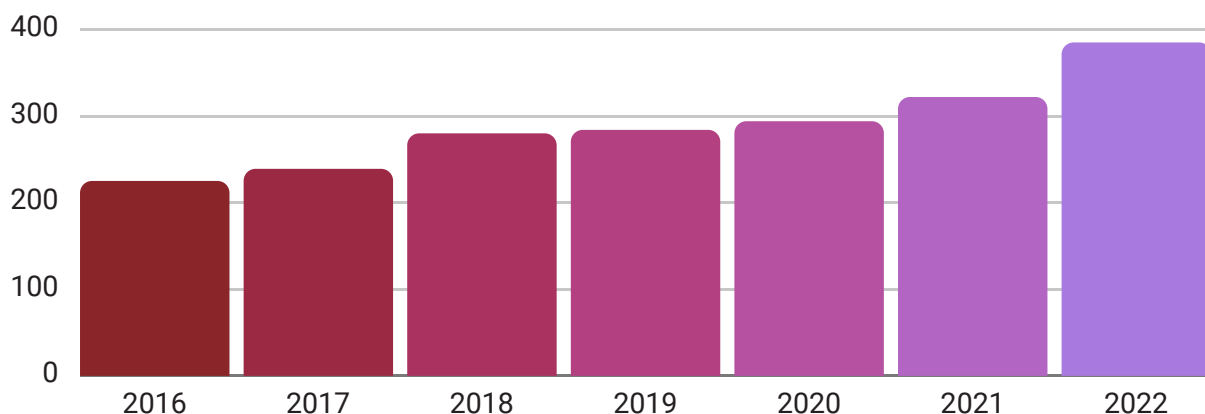
IN GROCERY GIFT
CARDS PROVIDED



Our Holiday Assistance Program registration opened on October 3rd and closed on December 2nd. Hamper Assembly ran between November 29th and December 16th **thanks to the support of our amazing volunteers.** Hampers were available for pick-up or delivery from December 15th to 22nd. Overall, **107 households** consisting of **186 children** were served through this program.

NUMBER OF INDIVIDUALS SERVED

Showing the total number individuals served through our Holiday Assistance Program, highlighting that the need for support continues to increase annually, with 2022 our largest number served thus far.





OUR COMMUNITY DURING THE HOLIDAY SEASON

A special thanks to everyone who volunteered their time during the holiday season to help support our Holiday Assistance Program:



Stephen Dunn dropping off
carrots & potatoes



Community Volunteers
delivering a food drive



Rotary Club of Ancaster A.M.
delivering non-perishable food items

SANTA TO A SENIOR

Our Santa to a Senior program was once again organized and facilitated by the **Youth Engagement Program, The Net**. They created care packages filled with local treats and thoughtful gifts such as homemade cookies, teas, puzzle books, cozy socks, handmade cards and more. Thanks to their hard work, The Net youth volunteers successfully assembled **110** gift bags, which were delivered to each senior client with a smile. This program has continued to provide local seniors cheer, making sure they are thought of during the holiday season.



EVENTS & COMMUNITY FUNDRAISERS

Over the past year, ACS has received support from many great fundraising events in the community, including:

THEATRE ANCASTER - DECEMBER 2022

Theatre Ancaster's Community Benefit Concert *A Christmas Carol*, A Radio Play was a huge success! Thank you so much to Al & Krys Croxall, the performers, and everyone who purchased a ticket for the show. The presentation at the Voortman Theatre of the Ancaster Memorial Arts Centre was enjoyed by over 450 patrons, and raised **\$8,102.68** for our work here at Ancaster Community Services.



TREE LIGHTING - DECEMBER 2022

What a great night! We were so happy to attend 'A Village Christmas' on December 1st as it returned to The Old Town Hall. Through the generosity of our neighbours, we were able to collect over **550 lbs** of food, **\$800** in donations, and lots of toys! We hope you enjoyed a cookie, generously donated by Aspire Bakeries.



ANCASTER COMMUNITY FOOD DRIVE - MARCH 2023

The 30th +1 Ancaster Community Food Drive returned to the Ancaster Fairgrounds on Saturday, March 4th 2023. In spite of the snowy weather, the turnout was amazing. As one of the eight local food banks participating, ACS was blown away again by the incredible support of our community. A total of **72,000 lbs** was collected on behalf of **eight** local food banks!



OTHER COMMUNITY FUNDRAISERS & INITIATIVES INCLUDED:

THE GREAT PUMPKIN STROLL

HOSTED BY ANCASTER BIA & FRANK PANABAKER HOME AND SCHOOL ASSOCIATION

BIGYELLOWBAG

GIVE & GROW FUNDRAISER

SCHOOL FOOD & TOY DRIVES

ANCASTER HIGH SCHOOL
FRANK PANABAKER ELEMENTARY SCHOOL
IMMACULATE CONCEPTION CES
ROUSSEAU ELEMENTARY SCHOOL
TIFFANY HILLS ELEMENTARY SCHOOL

BULK BAKED GOODS DONATIONS

ASPIRE BAKERIES

COMMUNITY FOOD & TOY DRIVES

FAIRWAY ELECTRICAL SERVICES
FORA OUTDOOR LIVING ANCASTER
LATITUDE AIR AMBULANCE
PURDYS CHOCOLATIER LIMERIDGE
RYERSON UNITED CHURCH
ST. JOHN'S ANGLICAN CHURCH
THE LEVIE TEAM

EVENTS & COMMUNITY FUNDRAISERS

MARY BROWN'S CHICKEN ANCASTER - AUGUST 2022

Thank you to Mardan and his entire team for running a fundraiser in support of ACS! Over one weekend in August, 20% of all sales were donated back to us and we were so grateful to accept this cheque for **\$2,019.68**. Thank you also to everyone who purchased a meal during this fundraiser!



FRANK PANABAKER ELEMENTARY SCHOOL - DECEMBER 2022

Thank you so much to the students, families & staff at Frank Panabaker Elementary School, North & South Campuses who held a food drive in support of ACS as part of our Holiday Assistance Program. They collected an amazing **2,423.50** lbs of non-perishable food, helping families & seniors in the Ancaster area.



ANCASTER MINOR HOCKEY LEAGUE - MARCH 2023

We would like to say a big thank you to our friends at the Ancaster Minor Hockey League for supporting ACS with their Annual Charity Raffle! This generous donation of **\$3,500** will help our many programs here at ACS such as Meals on Wheels, Frozen Meals, Shopping 4 Seniors, and our Food Bank. Thank you also to everyone who purchased a raffle ticket!



ALBATROSS INDOOR GOLF CENTRE - MARCH 2023

Amazing! The 2nd Annual Albatross Charity Golf Tournament was a huge success again this year. Thank you to Jocelyn and the team who worked so hard to organize this terrific event. **\$5,000** was donated in support of ACS. We would also like to thank all the golfers who participated and the local businesses and sponsors for donating prizes.



OUR COMMUNITY IS AMAZING!

*A snapshot of the food drives, donations and community support we received this past year. **Thank you to all those who have made contributions to support ACS and the community we serve.***



Ancaster Avalanche Girls Hockey Association



Frank Panabaker Home & School Association



Rousseau Elementary School



OrangeTheory Ancaster



Ancaster Lions Club



Boston Pizza Ancaster



Ryerson United Church



Tiffany Hills Elementary School



Immaculate Conception Catholic Elementary School



Ancaster Little League



Food Basics Ancaster



Fairway Electrical Services

VOLUNTEER SUMMARY

We are very fortunate to have a **dedicated group of volunteers** who helped power our many programs and services this past year. We would also like to recognize our long-standing volunteers!

5+ YEARS OF SERVICE

Michael Charlton	Pat Foley	Willie Kruter	Corrin O'Brien
Diane Collinson	Jed Fuller	Karen Lane-Groen	Ken O'Brien
Hilary Cunningham	Dave Howie	Rosemarie McCutcheon	Diane Rutty
Lori D'Angelo	Sue Kalbfleisch	Joanne McGowan	Lloyd Spalding
Pat Davis	Andy Kalbfleisch	Dave Moulden	Cindy Tesone
Adris Dixon	Chris Kruter	Judy Munro	Wendi Van Exan



20+ YEARS OF SERVICE

Margaret Hudson	Barbara Raphael
Margaret Jenkins	Gloria Stodulka
Julia Masterson	Jan Vallentin
Bob Penny	Anne Van Roojen
Mary Penny	

10+ YEARS OF SERVICE

Peter Barnes	Karen Llewellyn
Anne Book	Rennie Lyon
Jeanette Cross	John Parkhill
Anne Greenlay	Nancy Parkhill
Krista Hann	Anthony Vallentin
Jennifer Jewitt-Matsumoto	



VOLUNTEER APPRECIATION WEEK 2022

To celebrate our incredible volunteers who make our programs run, we ran a social media campaign to say thank you and celebrate their contributions!



DONORS & SUPPORTERS

We were able to continue providing our essential programs and services thanks to our wonderful supporters throughout the year. We would like to thank all those who gave back to our organization through financial commitment, a food donation or time volunteered.

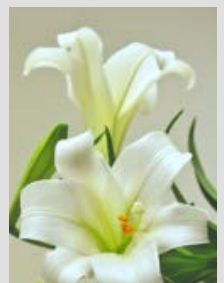
Albatross Indoor Golf Centre	De Zoete Family	Malpass Family Chiropractic
Alberton Ladies Aid Society	Desjardin Insurance (Stephen Dunn & Julia Ross)	Marshall Memorial United Church
Ancaster Avalanche Girls Hockey	DiLoreto Family	Mary Brown's Chicken
Ancaster BIA	Domino's Pizza Ancaster	Meadowlands Fellowship Reformed Church
Ancaster Fairgrounds	Donegani Family	Meisner Family
Ancaster Family Chiropractic	Dwyer Family (TEAMM Foundation)	Melber-Lange Family
Ancaster Heritage Days	Enbridge	Metro Richelieu Inc. (Food Basics Ancaster)
Ancaster High School	Estate of Beryl Herman	Milestones Ancaster
Ancaster Lions Club	Fairway Electrical Services	Montour-MacInnes Family
Ancaster Little League	Fer Pal Construction	Oakville Community Foundation
Ancaster Magic Girls Basketball Team	Food Banks Canada	Ontario Community Support Association
Ancaster Minor Hockey League	Fora Outdoor Living	Orangetheory Fitness (Ancaster)
Ancaster Over 60 Euchre Club	Frank Panabaker Home & School Association	O.E.S. Edgemount Chapter No 27
Ancaster Senior Achievement Centre	Frank Panabaker North & South Campus	Parente Group Holdings Ltd.
Ancaster Village Church	Frisina Family	Purdys Chocolatier Limeridge
Andrew Pringle of Wynne, Pringle, Jeske & Kovacs	Giant Tiger (Ancaster)	RBG
Aspire Bakeries	Gibson Family	Robb Family
Bagnall Family	Grace Community CRC	Rotary Club of Ancaster A.M.
Baker, D. Family	Green Horizons Sod - Big Yellow Bag Campaign	Rousseau Elementary School
Baker, C. & L. Family*	Greg Muldoon Wealth Services	Ryerson United Church
Baldassi Family	Hamilton Community Foundation	Scarfone Hawkins
Bay-Lynx Manufacturing Inc.	Hamilton Golf & Country Club Foundation	Seymour Lodge Ancaster #272
BECC Modular Systems	Hamilton Public Library	Sims Family
Benefaction	Hampel Family	Spring Valley Community Association
Benevity Causes	Hawryluk Family	St. Andrew's Presbyterian Church - Ancaster
Boston Pizza (Ancaster)	Heron Creek Yoga & Fitness	St. Vincent De Paul
Bowman United Church	Highgate Residence Resident's Council	Tiffany Hills Elementary School
Boyd Family	Hunter Family	Tesone Family*
Brown Family	Immaculate Conception Elementary School	Theatre Ancaster
Brymer Family	Independent Order of Oddfellows	Tranter Family
Canada Helps	Kloet Family	Turning Point Church
Carrington Place Retirement Residence	Landmarks/Doric Lodge 654	United Way Halton & Hamilton
Charities Aid Foundation of Canada	Lane-Groen Family	Woolford Family
City of Hamilton	Longo's (Ancaster)	Young Family

MONTHLY DONORS*

Baker, C. & L. Family	Lee Family	Norwood Family	Stewart Family	Thompson Family
Delsnyder Family	LeMare Family	Osunde Family	Tesone Family	Van Exan Family
Engler Family	McKinnon Family	Sayers Family		

IN MEMORIAM

Ernie Hampel Bernhard Long Maude McLennan Nicholas Melber-Lange Audrey Carter Teal



GOVERNMENT GRANTS



City of Hamilton
(City Enrichment Fund)



Ontario Health
Ministry of Health
GHHN



Service Canada -
Canada Summer Jobs



An agency of the Government of Ontario
Un organisme du gouvernement de l'Ontario

FOUNDATION SUPPORTERS & FUNDERS



Hamilton Golf & Country Club Foundation



United Way
Halton & Hamilton

HAMILTON
COMMUNITY
FOUNDATION

Edith Turner Foundation
Turkstra Lumber Fund



Food Banks
Canada



Banques alimentaires
Canada



LeVan Family Foundation (a
fund held within the Oakville
Community Foundation)



MARKETING

SOCIAL MEDIA



FACEBOOK

@AncasterCommunityServices

1,491 FOLLOWERS

Highest Post Reach: 2,033

Ancaster Village Tree Lighting



INSTAGRAM

@ancastercommunityservices

2,109 FOLLOWERS

Highest Post Reach: 1,353

Launch of Holiday Assistance Campaign



TWITTER

@AncasterCommSer

1,017 FOLLOWERS

Highest Tweet Reach: 1,492

Launch of Holiday Assistance Campaign

WEBSITE

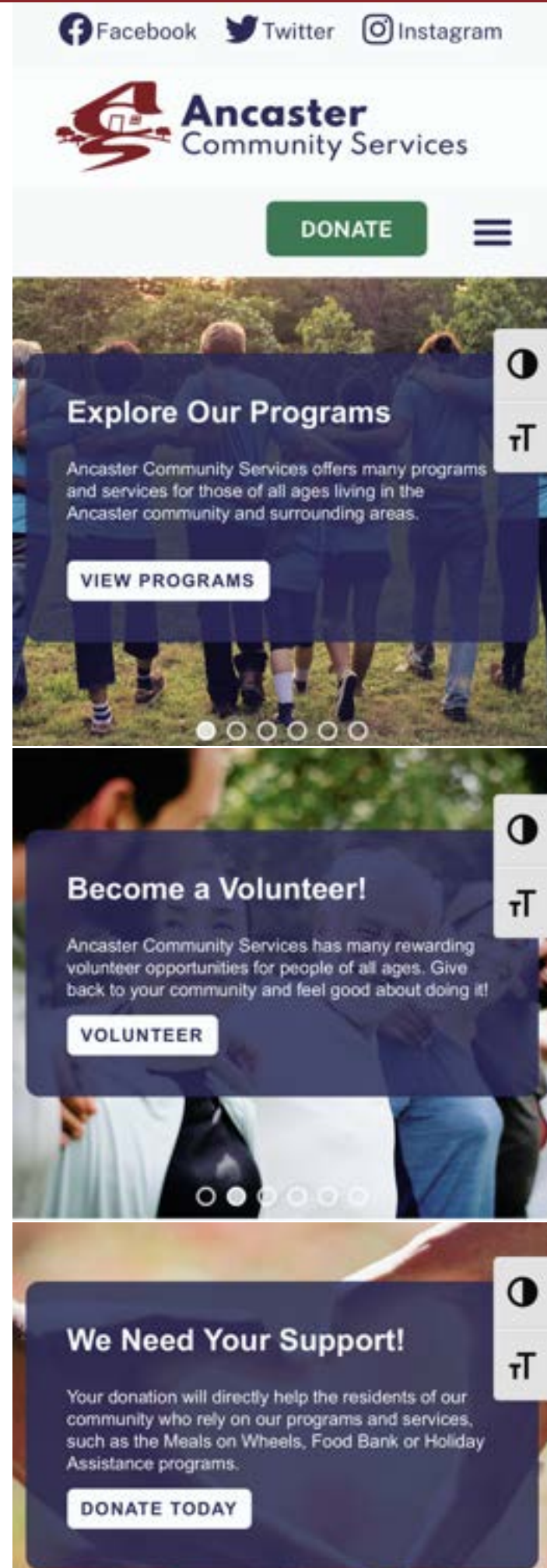
23,086 WEBSITE VISITS IN 2022-23

ACS proudly launched a new website in October of 2022 and this website continues to be a vital tool for keeping the community informed about our programs and services, volunteering and community fundraising opportunities, and ways to support our work.

COMMUNITY CONNECTOR



We currently have **607 subscribers** to our e-Newsletter, which goes out on the first Thursday of every month detailing program updates, upcoming local events and more information related to ACS.



COMMUNITY ASSOCIATIONS & MEMBERSHIPS

ACS is a proudly affiliated with the following:

Ancaster Business Improvement Association (BIA)

Ancaster Community Food Drive

Ancaster Heritage Days

Ancaster Senior Achievement Centre (ASAC)

Canadian Centre for Occupational Health & Safety (CCOHS)

City of Hamilton Age-Friendly Program & Youth Strategy

Community Social Service Network of Hamilton (CSS)

Community Support Services Hamilton Haldimand Network

Emergency Food Planning Strategic Planning Committee (EFSPC)

Greater Hamilton Community Services Network

Greater Hamilton Health Network

Hamilton Administrators of Volunteers (HAV)

Hamilton Council on Aging

Hamilton Food Share

Hamilton Seniors Advisory Council

Ontario Community Supports Association (OCSA)

Ontario Not-for-Profit Network (ONN)

Social Planning & Research Council (SPRC)

Youth Serving Agencies Network (YSAN)

A SPECIAL GOOD BYE...AND WELCOME!

Ancaster Community Services would like to say thank you to **Councillor Lloyd Ferguson** and his **assistant Kathy Bishop** for their continued support towards our organization over the years. We wish them both well on their retirement!

Welcome to new Ward 12 **Councillor Craig Cassar** and assistants **Sherri Brown** and **Nancy Hurst**. We look forward to working with the team.





ANCASTER COMMUNITY SERVICES



300 Wilson Street East
Ancaster, Ontario L9G 2B9
(905) 648-6675

ancastercommunityservices@gmail.com
www.ancastercommunityservices.ca

