



ANCASTER
COMMUNITY
SERVICES

ANNUAL REPORT

2023-2024



BOARD CHAIR STATEMENT



As I reflect on the past year, I am filled with pride and gratitude for the remarkable achievements and steadfast dedication of our community. Ancaster Community Services (ACS) has continued to thrive and expand our impact, focusing on three main program areas supported by strong governance and operational discipline: **Senior Supports**, **Food Security**, and **Youth Engagement**. These pillars are vital to our mission and, on behalf of the entire Board of Directors, I am pleased to share some highlights from the 2023-2024 fiscal year.

Governance: Our commitment to governance and operational excellence remains a top priority, as demonstrated by our continued accredited status with **Imagine Canada's Standards Program**. This accreditation underscores our dedication to accountability and transparency, ensuring we serve our community with the highest standards of integrity.

Food Security: The past year has brought significant challenges, particularly as we responded to an increased need in our food security program. The Ancaster Food Bank saw a 68% increase in income-challenged individuals served, with 46% of those clients being under the age of 18. Additionally, 52% of households utilizing the Ancaster Food Bank were first-time users, citing the increased cost of living as a major factor. These numbers highlight the critical role ACS plays in providing essential support to those in need.

Seniors Supports: Our Senior Supports programs have also seen substantial growth. The Assisted Volunteer Driving Program (AVDP) nearly doubled its services during the past year, marking the highest number of drive requests in the program's history. This increase is largely due to the growing need from our residents in attending medical and professional appointments. With seniors now making up 18% of Hamilton's population, ACS is dedicated to offering quality senior support programs such as *Meals on Wheels*, *Frozen Meals*, *AVDP*, *Shopping 4 Seniors*, *Santa to a Senior*, and *Birthday Celebrations* to ensure our residents can age successfully in place.

Youth Engagement: Youth has been a vibrant area of focus for ACS. In 2023, we were delighted to see the return of 'The Net' as leaders of the 'Teen Scene' youth programming at the Ancaster Heritage Days. In partnership with Ancaster Heritage Days, Ancaster High, and Bishop Tonnos Student Councils, The Net provided exciting activities like a Dunk Tank, photo booth, and a stage for local youth artists to showcase their talents. During the past year, The Net successfully held 168 events enabling 83 local youth to engage in the community.

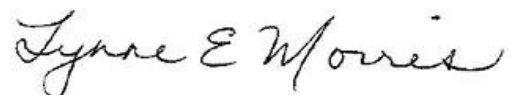
Our accomplishments this year would not have been possible without the incredible support of our stakeholders – **donors, partners, supporters, and volunteers**. Your trust and generosity enable us to fulfill our mission and make a tangible difference in the lives of many. We are deeply grateful for your continued commitment to ACS and the Ancaster community.

As ACS looks ahead, we remain dedicated to addressing the evolving needs of our community with compassion and excellence. Together, we can build a brighter future for all residents of Ancaster.

Thank you for your unwavering support.

LYNNE MORRIS

BOARD CHAIR



WORDS FROM THE EXECUTIVE DIRECTOR

It has been another tremendous year for Ancaster Community Services (ACS), one focused on growth and collaboration to ensure the successful delivery of our mission. As we celebrate the years accomplishments, I am filled with gratitude for the unfaltering commitment the community has shown the organization in support of our Senior Support, Food Security, and Youth Engagement programs.

Our Assisted Volunteer Driving Program saw significant growth in drives provided, marking a 44% increase compared to the previous fiscal year, making 2023-2024 the busiest year in the program's recorded history. Additionally, the Senior Support programs – Frozen Meals, Meals on Wheels, Shopping 4 Seniors and Santa to a Senior – remained stable and provided our clients with accessible and reliable service.

Our Youth Engagement Program led by the Youth Advisory Team, The Net, maintained both in-person and virtual events to create an inclusive and welcoming space that enriched and supported its many youth members. The Net volunteers led the 'Teen Scene' event with Ancaster Heritage Days in June of 2023, our most highly attended event of the year.

Our Food Assistance Program (Ancaster Food Bank) has seen progressive growth year after year, resulting in a record-breaking number of individuals supported, 68% increase in income-challenged individuals served. ACS is a proud member of the Emergency Food Network and sits on the Emergency Food Strategic Planning Committee which represents the 16 organizations and 23 programs combating food insecurity in the City of Hamilton. As a network, we continue to see first-hand the impact of the skyrocketing costs of living on our community's most vulnerable members and the network is reaching its capacity. ACS remains firm in our commitment to supporting income-challenged families and individuals in our community and has made significant efforts to ensure all those who require assistance receive it.

In line with the remarkable growth seen with the Food Assistance Program, the Holiday Assistance Program served 25% more individuals in December 2023. Through the incredible generosity of our community 128 hampers were provided to local families and 240 children were provided with holiday gifts.

We would not be able to accomplish our important work in the community without the generous donation of time by our outstanding volunteers. I am truly humbled by their selfless dedication to the organization and the clients and community we serve. Our volunteers are essential to the delivery of our mission in Ancaster and, as such, we applaud their efforts.



A heartfelt thank you to the organization's magnificent staff for their enduring commitment to our mission and for remaining steadfast to the values and culture of the agency. You have met all the challenges of the past year with resilience and grace to ensure a continuation of the positive difference in the lives of those we serve.

A sincere thanks to all members of the Ancaster community for your continued support. As our charity is only partly funded by government grants and foundations, we continue to rely on donations from local individuals, businesses, and groups to provide our community services and programs.

The extraordinary generosity of our donors, supporters, and partners allowed us to meet the emerging needs of our community. We are grateful to collaborate with such a passionate group of caring and concerned citizens and we will continue to build on this trust and support to serve our community with purpose and enhance the quality of life for all.

Thank you to all who make Ancaster an engaged and caring community!

Kaylee Norwood

KAYLEE NORWOOD
EXECUTIVE DIRECTOR

ACS OVERVIEW

MISSION

Ancaster Community Services (ACS) serves the diverse community of Ancaster by providing programs, services, and volunteer opportunities which enhance the quality of life for all.

VISION

ACS creates an engaged, caring community where everyone is welcomed and supported.

VALUES

Accessible, reliable, inclusive, quality services supported by volunteers and staff, together with donors, who serve our community with dignity and respect.

Established in **1969** *Charitable Number:* **118786375RR0001**



ACCREDITED BY IMAGINE CANADA NOVEMBER 2022

ACS is accredited by Imagine Canada's Standards Program for excellence in nonprofit accountability, transparency and governance, joining a distinguished ever-growing community of nonprofit organizations dedicated to operational excellence.

BOARD MEMBERS

CHAIR

Lynne Morris

Margaret DeGroot

VICE CHAIR

Lisa Morine

Karl Hanley

SECRETARY

Salvatore Frisina

Lisa Mancini

TREASURER

Kathryn Smith

Gloria Rojas

OTHER BOARD MEMBERS IN 2023

Jennifer Tang



Photo courtesy of Neighbours of Ancaster magazine, September 2023

OUR TEAM

ADDISON BARLOW
YOUTH PROGRAMS COORDINATOR

JOSHUA GARDNER
FOOD BANK MANAGER

MICHELLE MURPHY
MARKETING MANAGER

KAYLEE NORWOOD
EXECUTIVE DIRECTOR

KRISTIN SHUTTLEWORTH
PROGRAMS MANAGER, BUSINESS
ADMINISTRATION & SOCIAL SERVICES

CINDY TESONE
VOLUNTEER COORDINATOR



DAPHNE SMITH
FINANCIAL
ADMINISTRATOR

SUMMER STAFF

VALERIE BARLOW
MAY 2023 - AUGUST 2023

SCIANNELL VELLONE
JUNE 2023 - AUGUST 2023



OTHER STAFF IN 2023

GRACE MATHEWS
DIANE RANNEY

2023-24 CO-OP STUDENT

SILVIA SANCHEZ
MOHAWK COLLEGE,
SSW (SEPT.'23 - APR.'24)



MEALS ON WHEELS

Our volunteers deliver a hot, nutritious lunch-time meal to seniors who may have difficulty preparing meals and maintaining optimal nutrition.



SEAN

“ I really enjoyed the meals. They were just what I needed to get me going again. - ACS client recovering from illness ”

This program helps local seniors stay healthy with fresh and nutritious meals delivered right to their door by friendly volunteers. Our meal provider is local caterer, **Set The Table Kitchen & Co.** We have **52** dedicated volunteers for this program who have contributed **1,170** volunteer hours and driven **7,620 KM** to deliver meals. On average, our volunteers delivered to approximately **22** clients each month.

“ On behalf of our family, we are so thankful for the ACS Meals on Wheels program. It gives us peace of mind knowing that our parents receive a nutritious hot meal delivered daily. Our parents particularly love to see the volunteer's smiling faces, or as they would call them 'friends'. ”



CHRIS



DAVE



ANDY & SUE

40

unique clients served

2,928

meals delivered

491

meals subsidized

7,620

KM driven by our volunteers

PROGRAM BENEFITS



Social Interaction



Increased Nutrition



Wellness Check

FROZEN MEALS

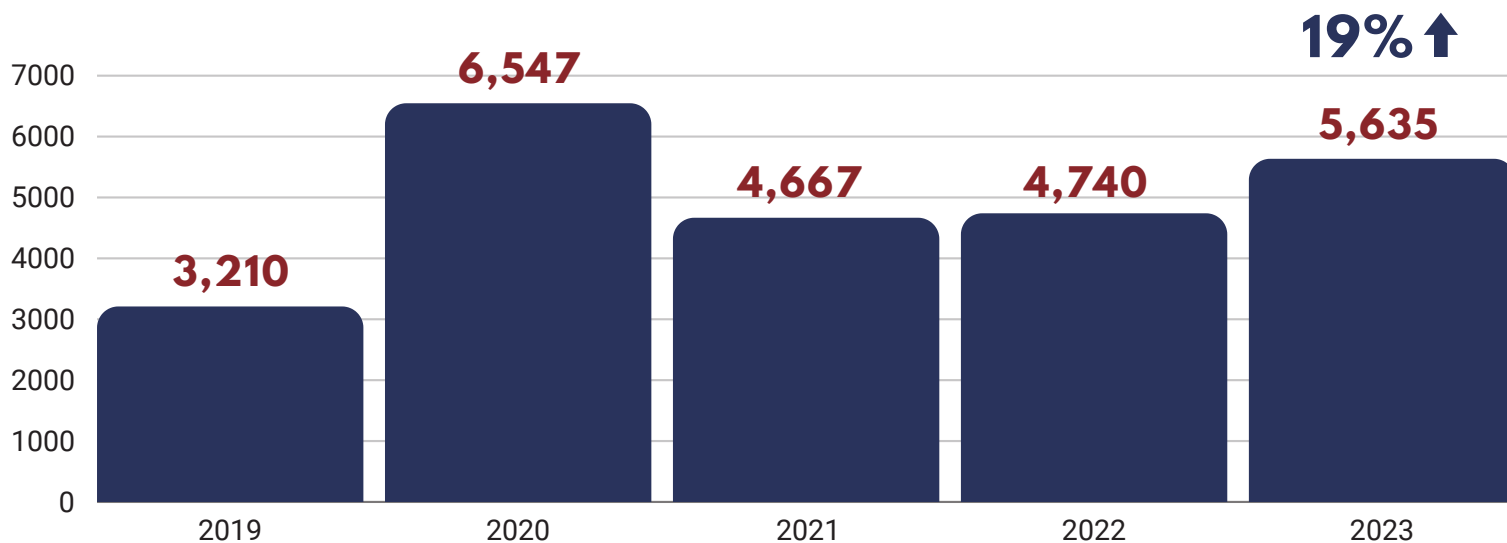
Delicious, home-style meals are freshly prepared, frozen at our provider's location and available for pick-up or delivery.

Our Frozen Meals program allows clients to place an order and pick up their meals from our office or have them delivered. Our Frozen Meals provider continues to be **Ina Grafton** in St. Catharines. Clients have the opportunity to select entrées, desserts, and soups from a five-week rotational menu.

Frozen Meals continues to be a very popular program here at ACS and had **103** unique clients in 2023-24. In total, we served **5,635** meals. ACS also subsidized **232** meals for income-challenged seniors. A total of **12** volunteers directly support this program.



“After all the years of cooking meals for my children, I now get to enjoy picking my dinner and having it delivered by my friends at ACS. It is so easy to order and reheat these delicious meals. I love the variety of options.”



TOTAL MEALS SERVED

Shows the trends for Frozen Meals served between the 2019-2020, 2020-21, 2021-22, 2022-23, and 2023-2024 fiscal years.

103

unique
clients served

232

meals
subsidized

1,715

KM driven by
our volunteers

FOOD ASSISTANCE PROGRAM



ALECIA

FOOD BANK

ACS assisted a total of **3,554 people** in our Food Bank from **1,093 household visits**. This is a **68%** increase in individuals served and **71%** more food bank visits than the 2022-2023 fiscal year. **46%** of individuals served were children (0-18 years of age), and **63%** of households served have children. **159 new households** visited the Ancaster Food Bank in 2023-2024.

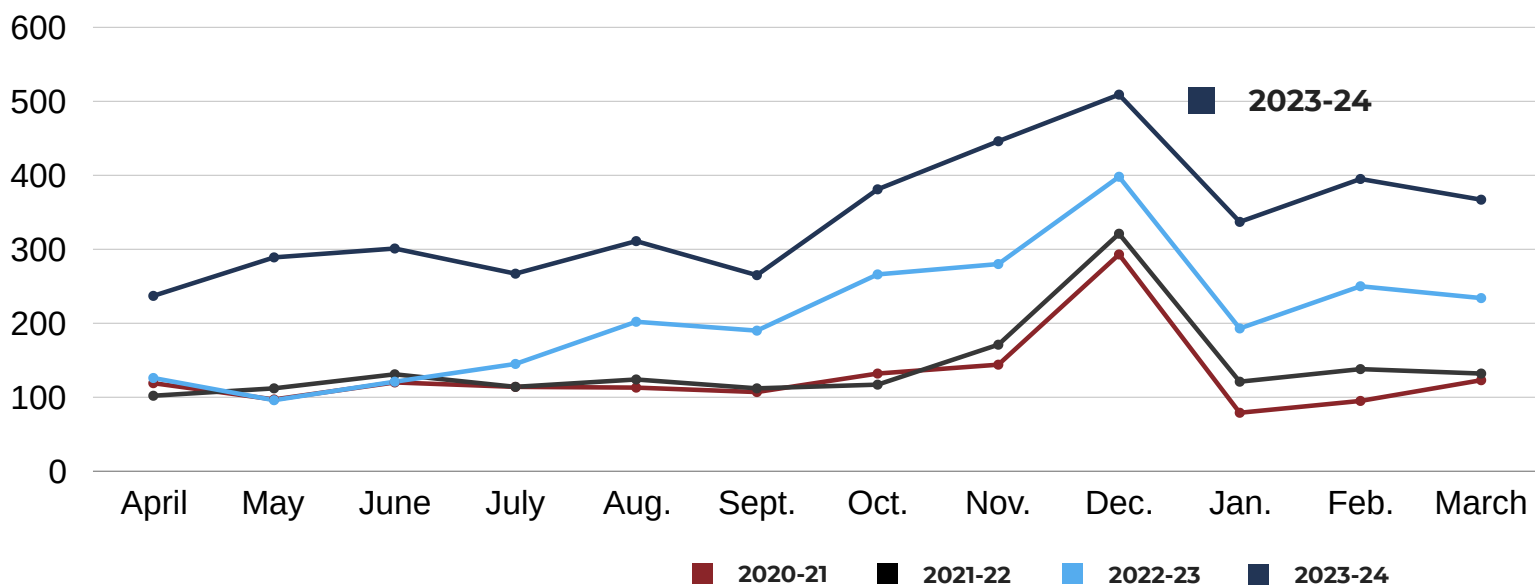
53,300

lbs. in food provided to clients

54% ↑ from last fiscal

68% ↑

in number of individuals served





TOTAL INDIVIDUALS SERVED


Comparing the number of individuals served by our Food Bank per month over the past four fiscal years - showing steady access with a noticeable increase for December and another large increase in 2023-24.

FOOD ASSISTANCE

Our Food Bank served...

 **63% ↑**
1,769 over last
fiscal
ADULTS

 **71% ↑**
1,643 over last
fiscal
CHILDREN

 **118% ↑**
142 over last
fiscal
SENIORS

...during the 2023-24 fiscal year.

COMMUNITY PARTNERSHIPS

Ancaster Community Services continues to develop and strengthen community partnerships to help support the Ancaster Food Bank. **Hamilton Food Share** has assisted with ongoing essentials through the **Priority Food Project**. This initiative provides a consistent supply of necessities such as tomato sauce, dried beans, peanut butter, tuna, milk, eggs, and frozen meat. HFS also procured food using the City of Hamilton funding awarded in August 2023 enabling the purchase of food between January and March 2024. **Mission Services of Hamilton** picks up bulk food allotments from HFS on behalf of ACS. Our volunteers then collect and distribute these items to our Food Bank clients.



Ancaster Food Basics, **Ancaster Giant Tiger** and **Ancaster Longo's** assist with regular food donations through a donation bin located on the premises. **Ancaster Food Basics** also donated **4,140 lbs** of meat & fish **AND** runs monetary promotions for donations throughout the year. **DOLLAR TREE** collected donations during the holiday season and delivered them to ACS to help fill our Holiday Hampers.



From August-October 2023, the **Green Organic Dutchman** donated fresh produce weekly, enabling us to offer fresh, healthy fruits and vegetables to clients.

Another notable regular donor is **Aspire Bakeries** who provides monthly donations of bread products that ensure all food bank clients receive these products each month.

ACS is grateful for these community partnerships, among others, that help us reach our goal of providing a week's worth of groceries at each food bank visit!



ASSISTED VOLUNTEER DRIVING PROGRAM

Providing safe and reliable transportation for local seniors to attend important medical and medical-related appointments.



In 2023-24, we had **68 registered clients** who used this service, and **18 volunteers** who participated in the program. In total, **ACS provided 634 drives** throughout the year to medical and essential appointments.

“ I normally love driving, but when it came to my hip replacement, ACS was a lifesaver. The volunteer drivers took such good care of me and I thoroughly enjoyed our conversations. ”

634

drives to important medical appointments



1,109

hours of time driven by our program volunteers



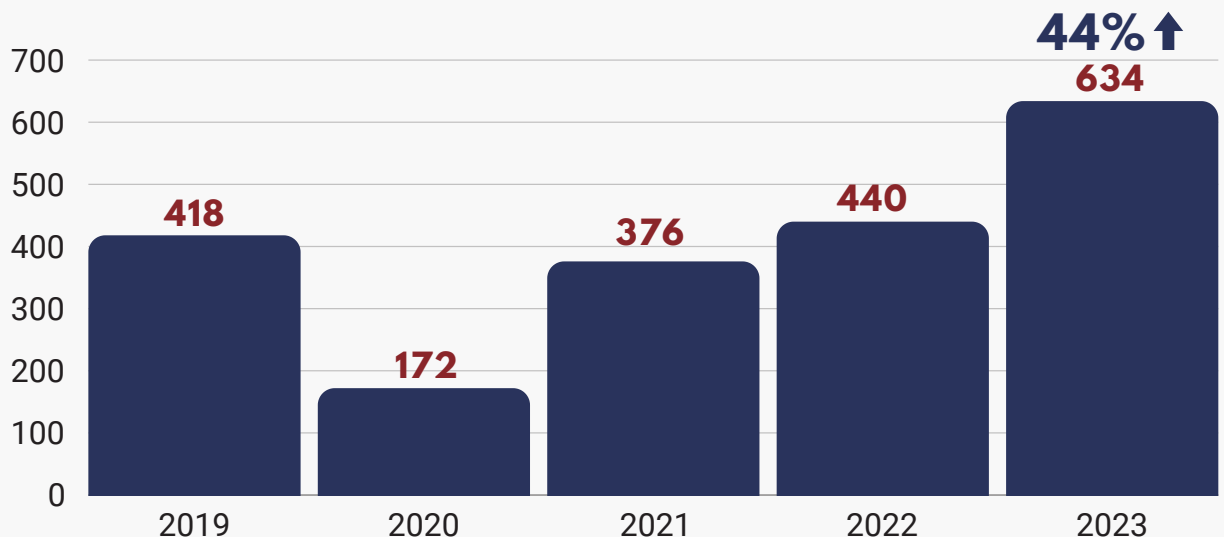
4,978

KM driven by our volunteers through this program



TOTAL DRIVES COMPLETED

Shows the total number of drives completed in the AVDP Program between the 2019-2020, 2020-21, 2021-22, 2022-23, and 2023-2024 fiscal years.



SHOPPING 4 SENIORS

This program empowers local seniors with little to no support to take care of their nutritional health. Seniors can place grocery orders for volunteers to pick up and deliver to their door. Groceries can be ordered from Food Basics or Longo's in Ancaster.

In 2023-2024, we had **9 registered clients** and **5 dedicated volunteers**. In total, our volunteers completed a total of **117 shops**, contributed **133 hours**, and **drove over 750 KM**.



JAN

“ My mobility isn't what it used to be and the Shopping program is a big help. It allows me to stay at home and place my grocery list over the phone. I love that when I call it's a real person on the other end. These services make it so much easier to manage life as I get older and allow me to remain independent. ”



ANNE

SENIOR'S BIRTHDAY INITIATIVE

Started under the care of our thoughtful volunteer Cindy, the Senior's Birthday initiative is an added service we provide to our senior clients. Cindy noticed that some seniors were alone on their birthdays, and wanted to ensure everyone felt special on their birthday.

A total of **50 birthday bags** were delivered in 2023-24, and the recipients are always so pleased.

BENEFITS INCLUDE:

- Clients receive a special gift and a visit to celebrate the day
- Volunteers are able to engage with clients
- Ensures the health & safety of seniors living alone

The Net Youth Engagement Program has continued to grow and develop since its launch in 2019. Through the ups and downs of the last few years, our youth were able to stay connected to one another and find ways to contribute to their community in unique ways.

Thank you to The Net's *Youth Advisory Team*, with 20 members and 2 youth co-chairs, for contributing ideas and leadership from various secondary schools in Ancaster and surrounding areas. Each opportunity is designed to teach youth volunteers between the ages of 13-18 teamwork, advocacy, leadership, kindness, volunteering, and overall wellness.

Back this year...ACS led 'Teen Scene' at Ancaster Heritage Days



In partnership with Ancaster Heritage Days, Ancaster High and Bishop Tonnos student councils, The Net provided exciting activities like a dunk tank, photo booth, and a stage for local artists to showcase their musical talents.

THE NET



Spring Clean Up



Carrington Place Visit



Hygiene Kits



Youth Week Picnic



Interviewing Skills Workshop

83

Local youth engaged
with The Net

168

Events and opportunities
with The Net

1,014

Volunteer hours earned through
programs with The Net

Engaging Youth Through Their Community

The Net continued to show initiative by getting creative and supporting their community with many different volunteer events! Some activities included creating menstrual hygiene packages for Vanessa's closet (YMCA initiative), St. Andrew's Textile Drive, Carrington Place Senior Home visits, ACS Seniors Birthday Bags, a Pumpkin Drive, apple picking for the ACS Food Bank and our annual Santa to a Senior program. Check out any of our current programs by visiting thenetyouth.ca or on social @thenetacs.



Santa to a Senior Program 2023



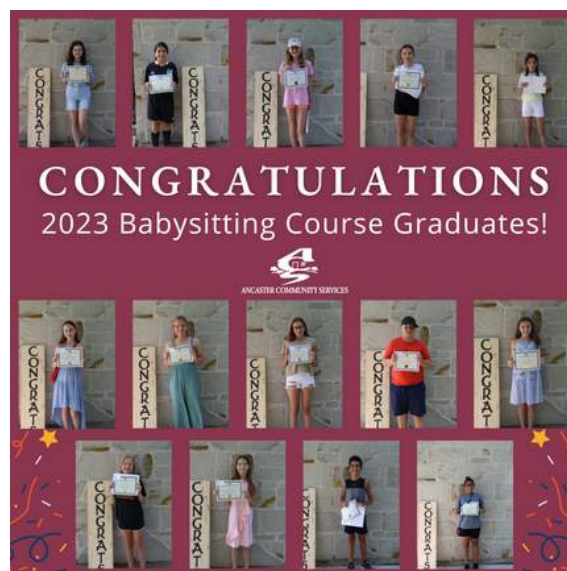
The Pumpkin Drive



St. Andrew's Textile Drive

Summer Babysitting Course 2023

Once again our summer babysitting course was held in-person for two week-long sessions in July 2023. Students between the ages of 11-14 learned about important topics such as basic first aid, fire safety, personal safety, water safety, and mental health awareness. In total, **40 students** graduated and celebrated becoming certified babysitters!



Youth Learning Life Skills

During the 2023-2024 year, youth had opportunities to participate in skill-building activities with free workshops from The Family Room and RBC. The Family Room provided workshops on a number of topics that the youth showed interest in such as interviewing skills, resumé building, healthy communication, and emotional regulation. RBC joined The Net to discuss financial literacy and how to set oneself up for financial success.



HOLIDAY ASSISTANCE PROGRAM

Providing local income-challenged families, seniors, and individuals with hampers of food and grocery gift cards for the holiday season. Children 18 and under also receive gifts.

128

HAMPERS DELIVERED
20% ↑ FROM 2022

478

INDIVIDUALS SERVED
THROUGH THE PROGRAM

\$13,530

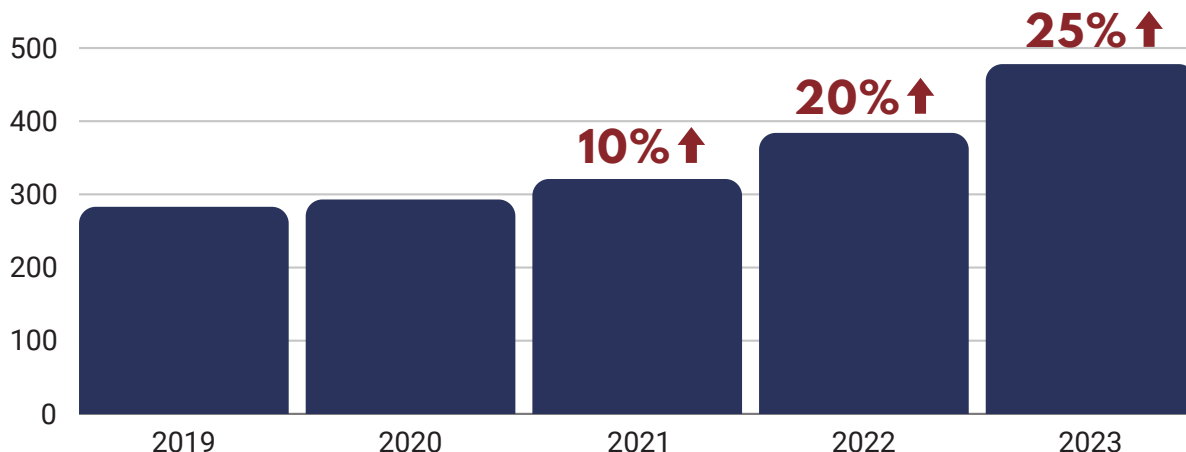
IN GROCERY GIFT
CARDS PROVIDED



Hamper Assembly ran between November 28th and December 13th **thanks to the support of our amazing volunteers.** Hampers were available for pick-up or delivery from December 14th to 20th. Overall, **128 households** consisting of **240 children** were served through this program.

NUMBER OF INDIVIDUALS SERVED

Showing the total number individuals served through our Holiday Assistance Program, highlighting that the need for support continues to increase annually, with 2023 our largest number served thus far.



OUR COMMUNITY DURING THE HOLIDAY SEASON

A special thanks to everyone who volunteered their time during the holiday season to help support our Holiday Assistance Program:



Stephen Dunn dropping off fresh produce & paper products



Community Collection at Fortino's Ancaster



Rotary Club of Ancaster A.M. delivering non-perishable food items



Immaculate Conception CES donation of 16 hampers

SANTA TO A SENIOR

Our Santa to a Senior program was once again organized and facilitated by the **Youth Engagement Program, The Net**. They created care packages filled with local treats and thoughtful gifts such as biscotti, a reusable thermos, teas, puzzle books, cozy socks, handmade cards, and more. Thanks to their hard work, The Net youth volunteers successfully assembled **102** gift bags, which were delivered to each senior client with a smile. This program has continued to provide local seniors cheer, making sure they are thought of during the holiday season.



“

*It was overwhelming and made at LEAST my month. I had to hold back my tears. I'm sending a huge thank you to those who both provided the lovely gifts and got my first ever sparkly socks! Also the volunteers who gave up their time to package them up for us. I couldn't forget Ancaster Community Services too. You rock. You all exemplify the meaning of the season and made this old person feel all the warm fuzzies. **You were my Christmas.** ”*

EVENTS & COMMUNITY FUNDRAISERS

Over the past year, ACS has received support from many great fundraising events in the community, including:

THEATRE ANCASTER - DECEMBER 2023

Theatre Ancaster's Community Benefit Concert, *Miracle on 34th Street*, A Radio Play was a huge success again this year! Thank you so much to Al & Krys Croxall, the performers, and everyone who purchased a ticket for the show. Over the course of one weekend and four amazing live shows, a total of **\$6,500.29** was raised and donated in support of our work here at Ancaster Community Services. Plus, the cast & crew donated **\$241.40**. Amazing!



ALBATROSS INDOOR GOLF CENTRE - MARCH 2024

The **3rd Annual** Albatross Charity Golf Tournament was a huge success again this year. Thank you to Will, Brett, Jocelyn, and the entire team who worked so hard to organize this terrific event. **\$5,000** was donated in support of ACS. Thank you also to all the golfers who participated and the local businesses and sponsors for donating prizes.



ANCASTER COMMUNITY FOOD DRIVE - MARCH 2024

The 32nd Ancaster Community Food Drive took place at the Ancaster Fairgrounds on Saturday, March 2nd. Over **4,300 lbs** of non-perishable food, along with large bags of potatoes was donated to ACS. This food drive collects on behalf of **eight** local food banks. Congratulations to the organizing committee for surpassing their amazing goal of collecting over **2 million lbs** of food!



JENKINS SHOW PRODUCTIONS - OCTOBER 2023 & FEBRUARY 2024

Big thank you to Jenkins Show Productions for collecting food and monetary donations at the Fall & Spring Home Shows here in Ancaster. A total of **1,060 lbs** of non-perishable food and **\$3,334.70** in monetary donations was collected in support of Ancaster Community Services. Thank you also to everyone who donated at these events!



EVENTS & COMMUNITY FUNDRAISERS



ANCASTER MILL RACE - JUNE 2023

Huge thank you to our community for the amazing support we received at the 2023 Ancaster Mill Race! Team 'ACS Runs' had a very successful night and we hope you had as much fun as we did. Thanks to the support of our amazing community, a total of **\$3,474** was donated directly to Ancaster Community Services! Thank you also to the Runner's Den for organizing such a great community event!



FRANK PANABAKER ELEMENTARY SCHOOL

Thank you so much to the students, families & staff at Frank Panabaker Elementary School, North & South Campuses who held a food drive in support of ACS as part of our Holiday Assistance Program. They collected an amazing **2,423.50 lbs** of non-perishable food. Thank you also to the **Home & School Association** for donating **\$1,500** to ACS from the **Great Pumpkin Stroll**.



ORANGETHEORY FITNESS ANCASTER - NOVEMBER & DECEMBER 2023

We would like to say a big thank you to Paul Beattie and everyone at OrangeTheory Fitness Ancaster for all of their support! This generous donation of **\$1,565** helped our many programs here at ACS. This amazing group also donated numerous requested gifts to our Holiday Assistance Program, helping to fill 128 hampers.



TREE LIGHTING - DECEMBER 2023

Oh what a night! We were so happy to attend 'A Village Christmas' on December 7th at The Old Town Hall. Through the generosity of our neighbours, we were able to collect over **250 lbs** of food, **\$1,548.90** in monetary donations, and lots of toys! We hope you enjoyed a brownie, generously donated by Aspire Bakeries.

OTHER COMMUNITY FUNDRAISERS & INITIATIVES INCLUDED:

BIGYELLOWBAG

GIVE & GROW FUNDRAISER

SCHOOL FOOD & TOY DRIVES

ANCASTER MEADOW ELEMENTARY SCHOOL
BISHOP TONNOS CSS
SPRING VALLEY ELEMENTARY SCHOOL

COMMUNITY SUPPORTERS & EVENTS

ANCASTER AGRICULTURAL SOCIETY
ANCASTER AVALANCHE GIRLS HOCKEY ASSN
ANCASTER HORTICULTURAL SOCIETY
ANCASTER LAWN BOWLING
ANCASTER LITTLE LEAGUE
ANCASTER OVER 60 EUCHRE CLUB
BAY-LYNX MANUFACTURING INC.

DEBRODNIKS DONUTS
EPIC EAGLES
FORA OUTDOOR LIVING ANCASTER
HERON CREEK YOGA & FITNESS
ROCKET MARKETING
ST. JOHN'S ANGLICAN CHURCH
VEEVERS REALTY

OUR COMMUNITY IS AMAZING!

*A snapshot of the food drives, donations, and community support we received this past year. **Thank you to all those who have made contributions to support ACS and the community we serve.***



Ancaster High School



Ancaster Lions Club



Boston Pizza Ancaster



Covid-Elvis - Jersey Girls Fundraiser & Scenicview Food Drive



Fairway Electrical Services



Food Basics Ancaster



Hair By Nature of Ancaster



Immaculate Conception
CES Fall Food Drive



Latitude Air Ambulance



Malpass Family
Chiropractic



Ryerson United Church



Tiffany Hills
Elementary School

VOLUNTEER SUMMARY

We are very fortunate to have a **dedicated group of volunteers** who helped power our many programs and services this past year. We would also like to recognize our long-standing volunteers!

5+ YEARS OF SERVICE

Michael Carlton	Paul Henderson	Willie Kruter	Lynne Morris	Diane Rutty
Doug Beck	Dave Howie	Karen Lane-Groen	Dave Moulden	Lloyd Spalding
Lori D'Angelo	Sue Kalbfleisch	Lisa Mancini	Judy Munro	Liz Sutherland
Pat Davis	Andy Kalbfleisch	Shan Mirza	Corrin O'Brien	Cindy Tesone
Pat Foley	Chris Kruter	Lisa Morine	Ken O'Brien	Wendi Van Exan
Gloria Gomez				

10+ YEARS OF SERVICE

Peter Barnes	Karen Llewellyn
Anne Book	Rennie Lyon
Jeanette Cross	Joanne McGowan
Diane Collinson	John Parkhill
Anne Greenlay	Nancy Parkhill
Krista Hann	Anthony Vallentin
Jennifer Jewitt-Matsumoto	

Did you know that **68%** of our volunteers donate their mileage cheques back to ACS?



20+ YEARS OF SERVICE

Margaret Hudson	Barbara Raphael
Margaret Jenkins	Gloria Stodulka
Julia Masterson	Jan Vallentin
Bob Penny	Anne Van Roojen
Mary Penny	



VOLUNTEER APPRECIATION WEEK 2023

To celebrate our incredible volunteers who make our programs run, we hosted a luncheon and ran a social media campaign to say thank you and celebrate their contributions!



DONORS & SUPPORTERS

We provided our essential programs and services thanks to the generosity of our supporters throughout the year. We would like to thank those who gave back to our organization through significant financial contributions:

Anonymous	Gill Family	Ontario Risk & Insurance Management
Access Private Wealth	Grace Community CRC	Society (ORIMS) - In honour of Catherine Dowdall
Albatross Indoor Golf Centre	Graci Family	Orangetheory Fitness (Ancaster)
Ancaster Family Chiropractic	Greg Muldoon Wealth Services	Order of the Eastern Star, Edgemount Chapter 127
Ancaster Film Fest	Groen Family	Parente Group Holdings Ltd.
Ancaster Heritage Days - Tree Lighting	GSP Group	Paul Family
Ancaster Lions Club	Hair By Nature of Ancaster	Pereira Family
Ancaster Magic Girls Basketball	Hammill Family	Pringle Family
Ancaster Minor Hockey Association	Highgate Residence, Resident's Council	Rastin Family
Ancaster Senior Achievement Centre	Hoda Family	Ricketts-Moncour Family
Bagnall Family	Hoffman Family	Robb Family
Baker, C. & L. Family	Holbrook Family	Rotary Club of Ancaster A.M.
Biehler Family	Holder Family	Royds Family
Boyd Family	Immaculate Conception Elementary School	Ryerson United Church
Brown Family	Indepedent Order of Oddfellows	Seymour Lodge Ancaster #272
Brymer Family	Kalbfleish Family	Shawley Family
Carrington Place Retirement Residence	Keyhan Family	Sibley Family
Cassar Family	King Family	Sifton Family
Coleman Family	Kloet Family	Sims Family
Copetown Lions Club	Koppelaar Family	Smith Family
De Zoete Family	Landmarks/Doric Lodge 654	Spring Valley Community Association
DeVries Family	Llewellyn Family	St. Andrew's Presbyterian Church, Ancaster
DiLoreto Family	MacInnes Family	St-Pierre Family
Dilworth Family	Malpass Family Chiropractic	St. Vincent De Paul Society, St. Ann's Parish
Dishke Family	Marshall Memorial United Church	Tamahaac Club
Donegani Family	Masterson Family	Tesone Family
Dudar Family	McCutcheon Family	Theatre Ancaster
Duncan Family	Meadowlands Fellowship Christian Reformed Church	Tranter Family
Fairway Electrical Services	Metro Richelieu Inc. (Food Basics Ancaster)	Tube-Mac Piping Technologies Ltd.
Forbes Family	Morris Family	Turning Point Church
Foster Family	Muthukumarasamy Sadayappan Family	Wilson Family
Frank Panabaker Home & School Association	Neath Family	Woolford Family
Fridman Family	Needle Emporium	Young Family
Frisina Family	Novakovich Family	
Gibson Family		

MONTHLY DONORS

Baker, C. & L. Family	Giggey Family	McKinnon Family	Sayers Family	Thompson Family
Carter Family	Lee Family	Norwood Family	Stewart Family	Van Exan Family
Delsnyder Family	LeMare Family	Patel Family	Tesone Family	Watson Family
Engler Family				

IN LOVING MEMORY

Marlene Hewitt	Helen Marshall	Helen Mabel Reid
Mary Ann Leach	Nicholas Melber-Lange	Nina Stewart
Bernhard Long	Paul Parr	Robert E. Wade



GOVERNMENT GRANTS



City of Hamilton
(City Enrichment Fund)



Ontario Health
Ministry of Health



Service Canada -
Canada Summer Jobs



Fondation Trillium de l'Ontario

An agency of the Government of Ontario
Un organisme du gouvernement de l'Ontario

Funded by the
Government of Canada's
Community Services Recovery Fund



FOUNDATION SUPPORTERS & FUNDERS



Hamilton Golf & Country Club Foundation



MPP Sandy Shaw
presenting Trillium Grant



United Way
Halton & Hamilton



Edith Turner Foundation
Turkstra Lumber Fund



LeVan Family Foundation (a
fund held within the Oakville
Community Foundation)



TEAMM
FOUNDATION

MARKETING

SOCIAL MEDIA



FACEBOOK

@AncasterCommunityServices

1,582 FOLLOWERS

Highest Post Reach: 5,342

Can you help the Ancaster Community Food Drive?



INSTAGRAM

@ancastercommunityservices

2,302 FOLLOWERS

Highest Post Reach: 720

Kristin & Zach delivering a Santa 2 a Senior Gift Bag



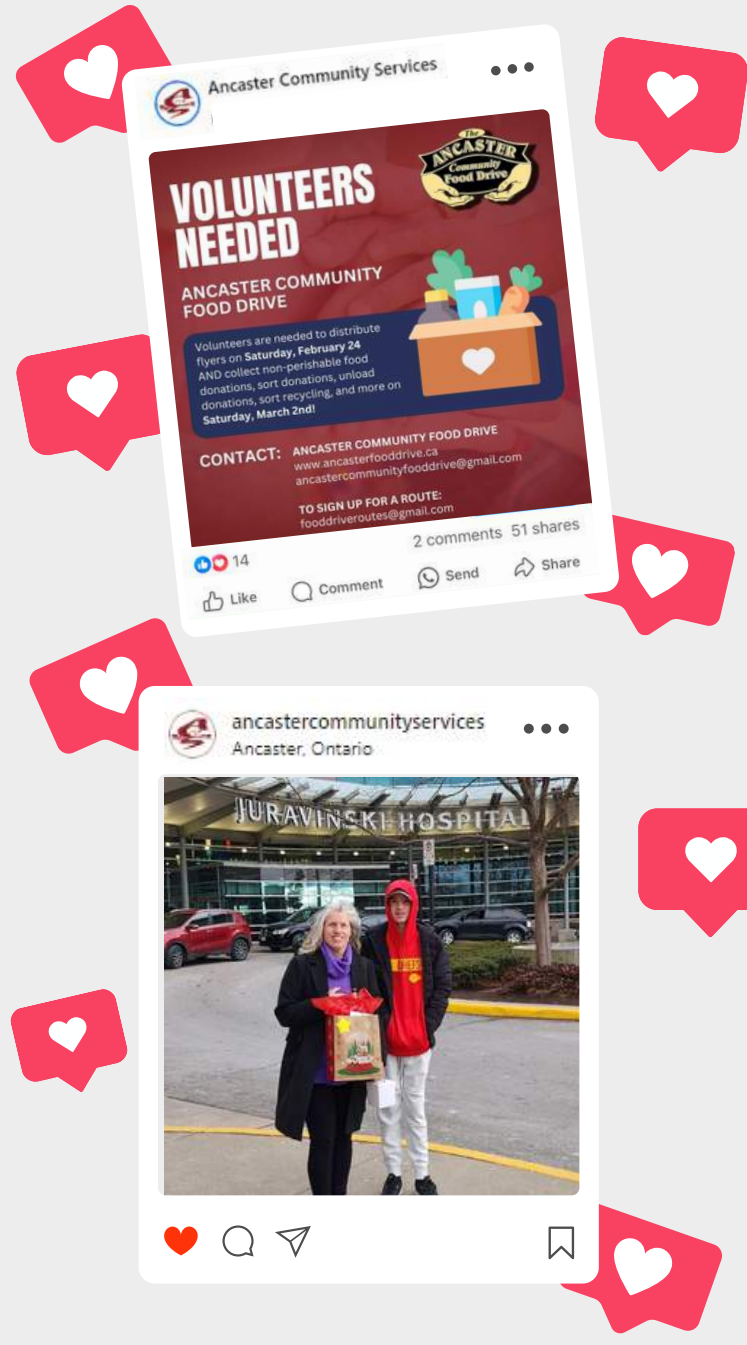
X (FORMERLY TWITTER)

@AncasterCommSer

1,033 FOLLOWERS

Highest Tweet Reach: 3,364

Retweet of the City of Hamilton's announcement of a cybersecurity incident



WEBSITE

14,952 WEBSITE VISITS &
40,435 PAGE VIEWS IN 2023-24

The **ACS website** continues to be a vital tool for keeping the community informed about our programs and services, volunteering and community fundraising opportunities, and ways to support our work.

COMMUNITY CONNECTOR



We currently have **607 subscribers** to our e-Newsletter, which goes out on the first Thursday of every month detailing program updates, upcoming local fundraising events, and more information related to ACS.

COMMUNITY PARTNERSHIPS

ACS is a proudly connected with the following:

- | | |
|--|--|
| Ancaster Business Improvement Association (BIA) | Hamilton Chamber of Commerce |
| Ancaster Community Food Drive Committee | Hamilton Council on Aging |
| Ancaster Heritage Days | Hamilton Food Share |
| Ancaster Village Church | Hamilton Public Library - Ancaster Branch & IT |
| Ancaster Senior Achievement Centre (ASAC) | Imagine Canada |
| Canadian Centre for Occupational Health & Safety | Ontario Community Supports Association (OCSA) |
| City of Hamilton Age-Friendly Program & Youth Strategy | Ontario Not-for-Profit Network (ONN) |
| Community Social Service Network of Hamilton (CSS) | Social Planning & Research Council (SPRC) |
| Emergency Food Planning Strategic Planning Committee | Thrive Group/AbleLiving |
| Greater Hamilton Community Services Network | Volunteer Canada |
| Greater Hamilton Health Network (GHHN) | Youth Serving Agencies Network (YSAN) |
| Hamilton Administrators of Volunteers (HAV) | |

THANK YOU TO OUR FUNDRAISING PLATFORMS:

Benevity Causes

CanadaHelps

Charities Aid Foundation
of Canada

United Way
Designations

ACS IN THE COMMUNITY!





ANCASTER COMMUNITY SERVICES



Accredited
IMAGINE CANADA

*300 Wilson Street East
Ancaster, Ontario L9G 2B9
(905) 648-6675*

*ancastercommunityservices@gmail.com
www.ancastercommunityservices.ca*

